

Process Book



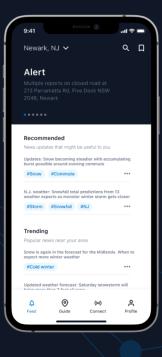
UXDG 490 | Winter 2022 | Professor BC Hwang



Node()

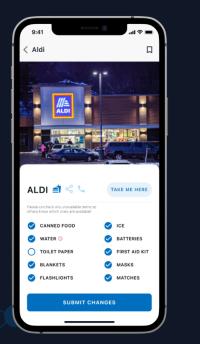
Reliable Disaster Communication

Key Features:



News Update

Users recieve credible, up-to-date news and alerts



Guide

Provides users with a way to find necessary resources in their area vetted by members of the community



Connect

Using our network, users can message with others users, volunteers, and organizations for help and guidance

Problem

Natural disasters are very unpredictable and the ways information is spread and communication is handled only make a bad situation worse. On top of that, when the power goes out and cell service is down people are left without the use of the technology they depend on so much.

Solution

Node uses mesh network technology to form a self-sufficient wireless network that users can access even when normal systems fail. Using our network, users can send emergency messages, see up-to-date news and alerts, find important resources, and find the safest routes all on one, reliable platform.





Class Description

Over a span of 20 weeks, we were challenged to create a UX design that brings about social impact. During the first 10 weeks, we focused on pinpointing the problems space and all its factors through various research methods, as well as form our initial concept. In the last 10 weeks, we developed our concept and finalized our designs.

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	 Project Background Problem Space & Target Audience Secondary Research Primary Research Sensory Cue 		 A¹ H Pe U Ce
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	 Initial Concept: Ezra Branding & Business Mid-fi Mid-fi User Testing Ezra to Node Final Concept: Node App Lo-fi App Lo-fi User Testing App Mid-fi App Mid-fi User Testing App Hi-fi User Testing 		• Fi

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Affinitization IMWs Personas Jser Journey Maps Competitive Analysis

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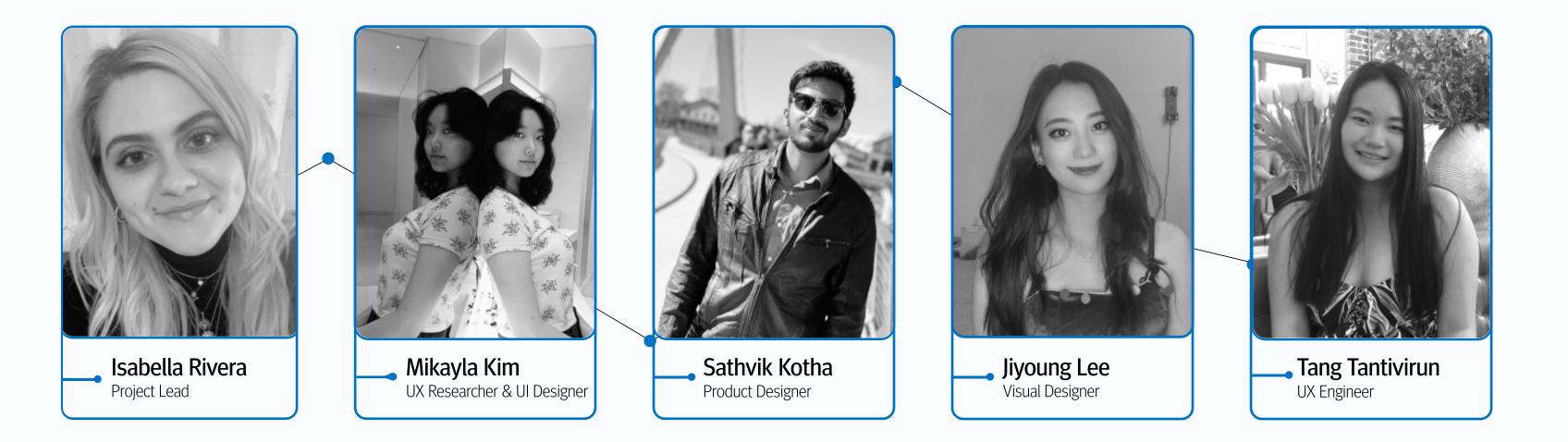
Final Concept

- Product
- Final Concept
- Product
- App
- Branding
- Business

inal Deliverables

- Vision Video
- Lookbook, Poster, Selected Images
- Website and Social Media

The Naturalists



1. Discover



Project Background



What are Natural Disasters?

A natural disaster is a phenomenon of nature that causes damage or loss of life, having an impact on the environment or community.

-James Halpern PhD & Mary Tramontin





In 2021 (as of July 9), there have been 8 weather/climate disaster events with losses exceeding **\$1 billion each to affect** the United States... these events resulted in the **deaths of 331 people** and had **significant economic effects** on the areas impacted.

-NOAA National Centers for Environmental Information (NCEI)



Common Problems in Natural Disasters



Communication



Loss of Power



Loss of Life



Forced Displacement

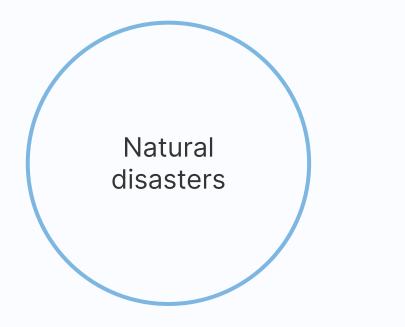


Property Damage



Weather Exposure

Topic of Interest





Communication in Natural Disasters

Communication is a key component to any disaster response plan. Widespread power outages and cell service failures such as those seen in Hurricane Michael and the California wildfires will **cause**

significant communication issues.

ZAHP











Natural Disaster Communication

Why Communication?

Effective communication connects first responders, support systems, and family members with the communities and individuals immersed in the disaster. Reliable communication also plays a key role in a community's resilience.

- Effective Communication During Disasters

Effective Communication During Disasters: Making Use of Technology, Media, and Human Resources. United States, Apple Academic Press, 2016.



Why Communication an Issue?

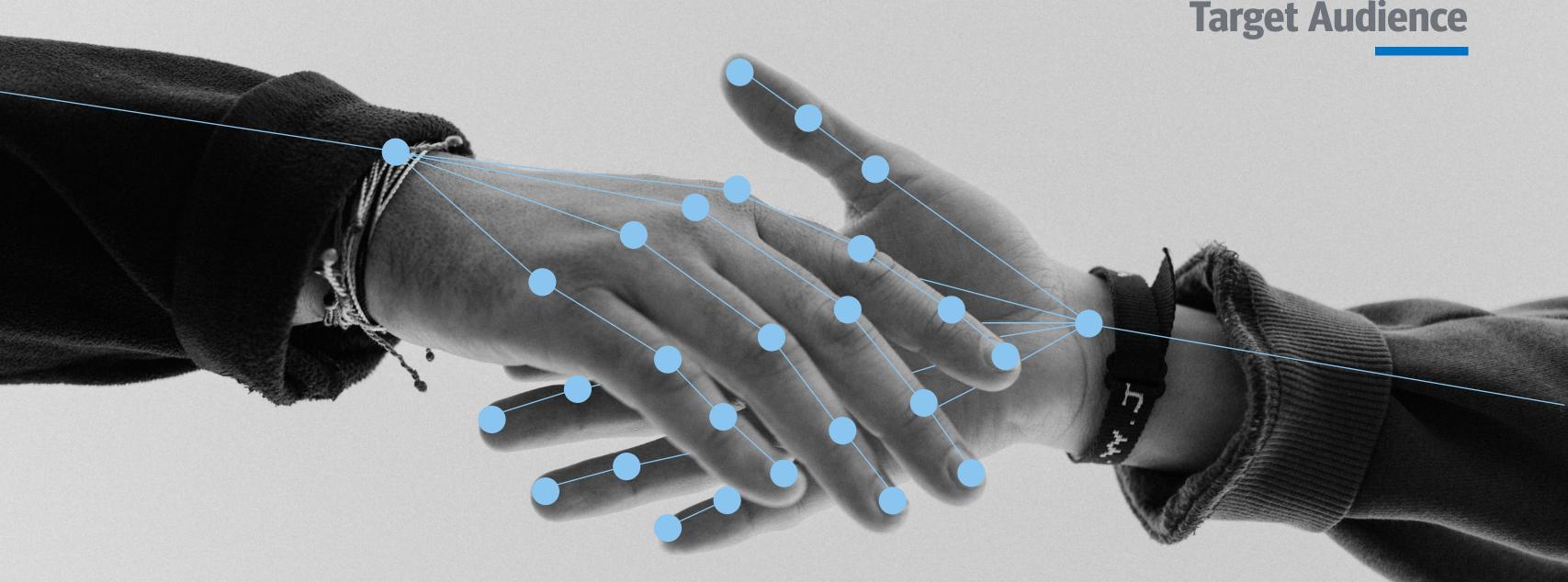
Disaster communication requires...

- Message prioritization
- High performance
- Fast delivery
- Flexibility
- Resilience

e, get the information contact others







Communities

Organizations do not properly provide the help and information people need, so they look to their communities for assistance



Why Communities?

66

People are hard-wired to come together as a community after disasters... **most search and rescue** after a disaster is done by people in their communities, long **before professionals arrive.**

- Mitch Stripling, assistant commissioner of Agency Preparedness and Response

ipling



Stakeholder Map

National Government

Local Organizations

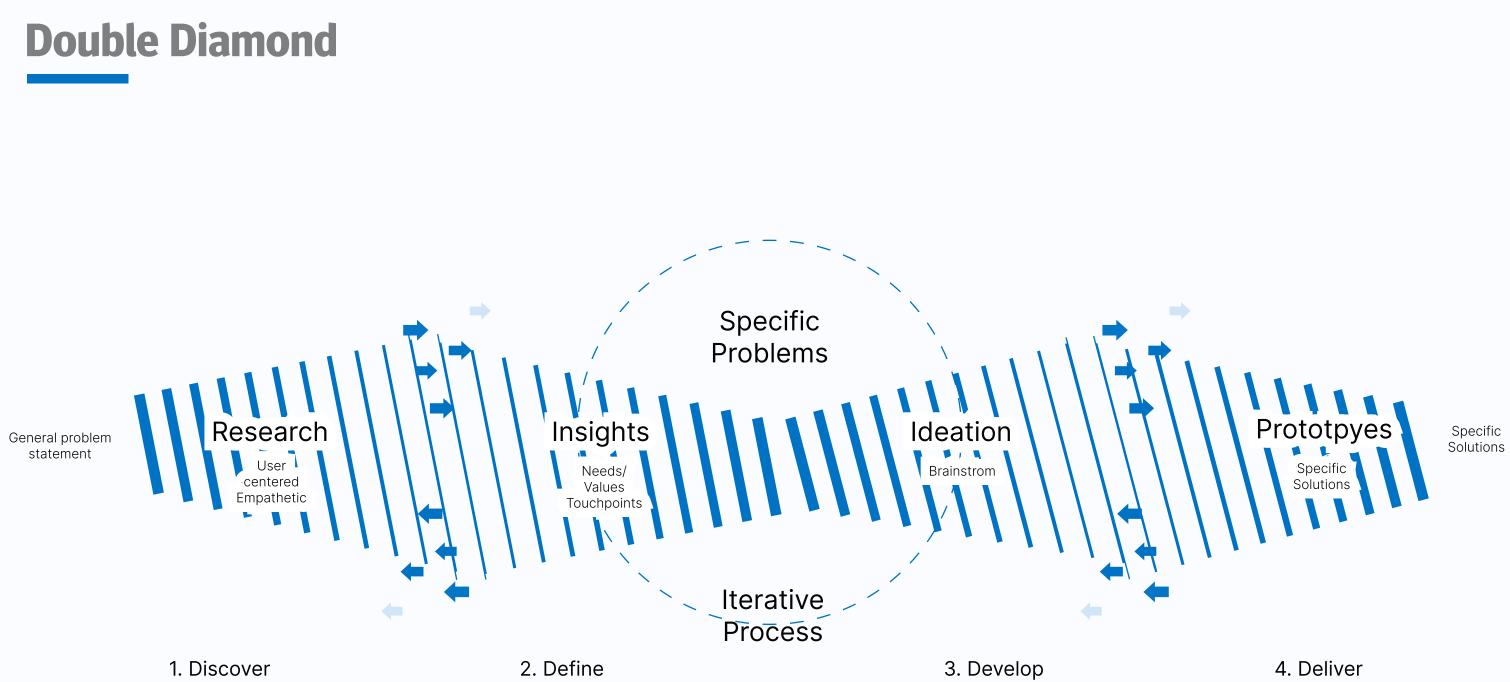
Power Companies Local Volunteers Impacted Communities

Local government

Disaster organizations

Neighbors

News Outlets



4. Deliver

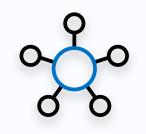
- Secondary Research



Two Main Aspects of Disaster Communication



Finding necessary information



Staying Connected

Finding Information

People struggle to find reliable, objective information, Constantly having to look at multiple platforms to stay up to date.

"Communication that is transparent, credible, and trustworthy is critical because that's what keeps people safe."

-Elizabeth Andrade, DrPH, MPH, an assistant professor of prevention and community health at Milken Institute SPH

"Communication Failures Led to Confusion, Rumors and Widespread Public DISTRUST after Hurricane Maria's Devastation of Puerto Rico: Milken Institute SPH." Publichealth.gwu.edu, 9 Mar. 2020, https://publichealth.gwu.edu/content/communication-failures-led-confusion-rumors-and-widespread-public-distrust-after-hurricane.



Primary form of communication is cell phones, but when power and cell service goes down it becomes **impossible to contact** loved ones and emergency services

"Preparing for Communications Challenges during Disaster." Zoo and Aquarium All Hazards Partnership, ZAHP, 12 Feb. 2021, https://zahp.org/preparing-for-communications-challenges-during-disaster/.

Why does Communication Break Down?



Congestion

After a disaster, so many people are trying to contact loved ones and get emergency help that it causes a lot of congestion and stops people from being able to use cell service.



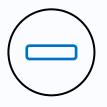
Lack of Electricity

Cell phones depend on a network of receivers and transmitters which relies on power systems and computers.

Replace Cellular Towers

Losing just one cell phone tower site can cause localized dead spots in the area where you need to communicate.

EL Khaled, Zayan, and Hamid Mcheick. "Case Studies of Communications Systems during Harsh Environments: A Review of Approaches, Weaknesses, and Limitations to Improve Quality of Service." International Journal of Distributed Sensor Networks, Feb. 2019, doi:10.1177/1550147719829960.



Consequences of Communication Breakdowns

On March 11, 2011, a 9.0 magnitude quake hit Tohoku, Japan... A total of 15,893 people died while 6,152 people were injured. Another **2,567 people were reported missing**.

-EKU

"4 Important Grant Programs for Emergency Preparedness and Relief." EKU Online, 21 July 2020, https://safetymanagement.eku.edu/blog/when-disaster-strikes-technologys-role-in-disaster-aid-relief/.; EL Khaled, Zayan, and Hamid Mcheick. "Case Studies of Communications Systems during Harsh Environments: A Review of Approaches, Weaknesses, and Limitations to Improve Quality of Service." International Journal of Distributed Sensor Networks, Feb. 2019, doi:10.1177/1550147719829960.



Consequences of Communication Breakdowns

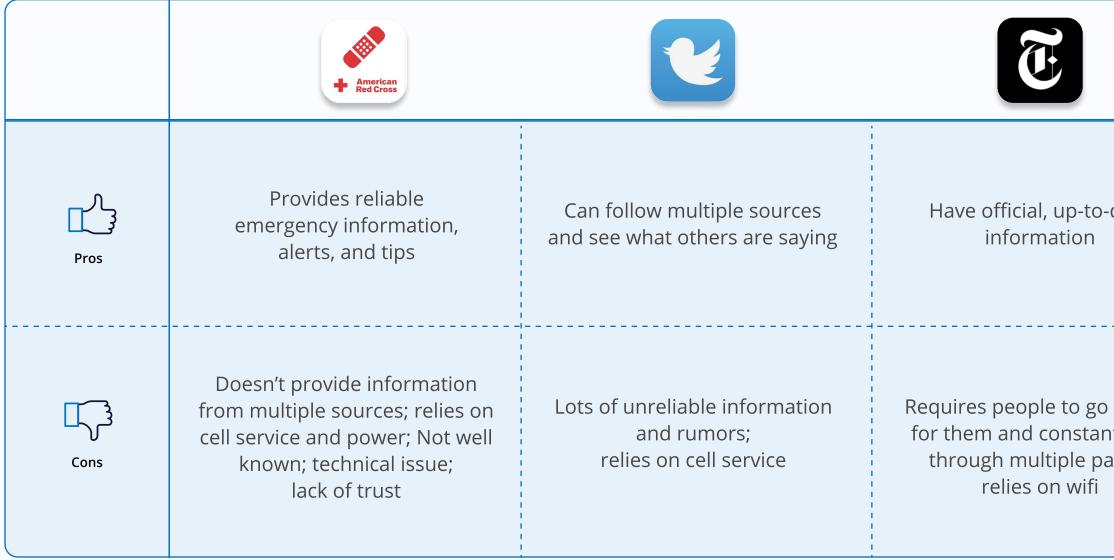
After the Japan tsunami in March 2011, approximately **8000 mobile base stations were immediately disabled**. Within **24 hours, this number almost doubled** when backup power systems became exhausted.

-International Journal of Distributed Sensor Networks

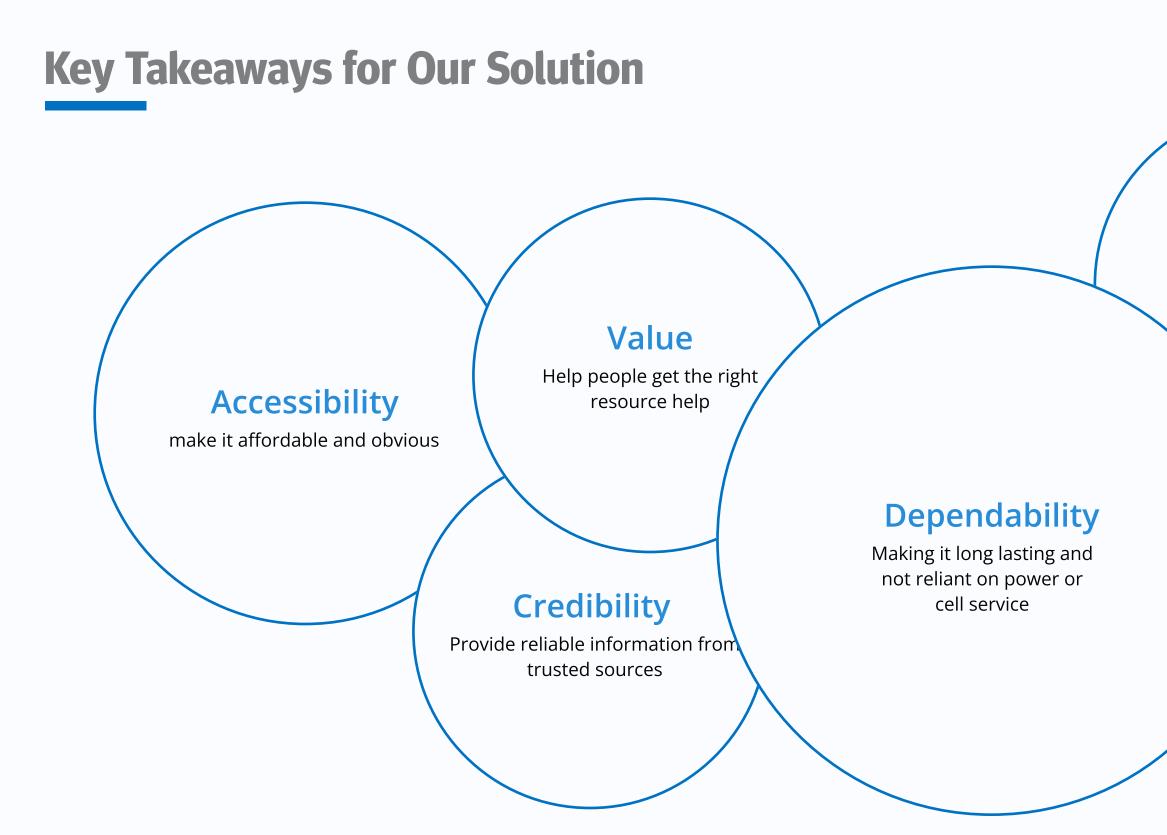
"4 Important Grant Programs for Emergency Preparedness and Relief." EKU Online, 21 July 2020, https://safetymanagement.eku.edu/blog/when-disaster-strikes-technologys-role-in-disaster-aid-relief/.; EL Khaled, Zayan, and Hamid Mcheick. "Case Studies of Communications Systems during Harsh Environments: A Review of Approaches, Weaknesses, and Limitations to Improve Quality of Service." International Journal of Distributed Sensor Networks, Feb. 2019, doi:10.1177/1550147719829960.

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Current Solutions



G				
date	Has all the necessary information			
search itly flip ages;	Doesn't guide people where to look for information or resources; relies on wifi			

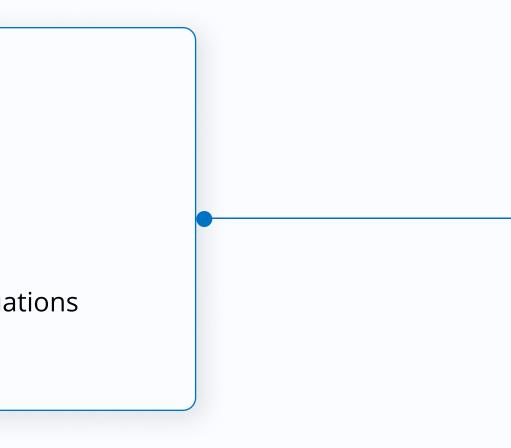


Preparation

Help people prepare for a disaster

Opportunities

- Current solutions aren't accessible to everyone
- No new technology has been designed for this space
- Communication and preparation are key in emergency situations



Primary Research







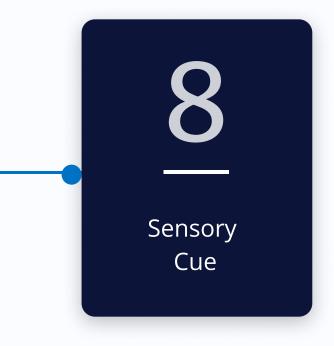
Improving disaster communication will help people feel safer and **better prepared** before, during, and after natural disasters

Research Questions

- How do people **plan** for natural disasters? (e.g. supplies, evacuation e.t.c.)
- How do people **communicate** during a natural disaster?
- Where do they **get information** from?
- How **intense** does a situation have to be in order to need communication support?
- How can we help give people a **safe environment during** natural disasters?





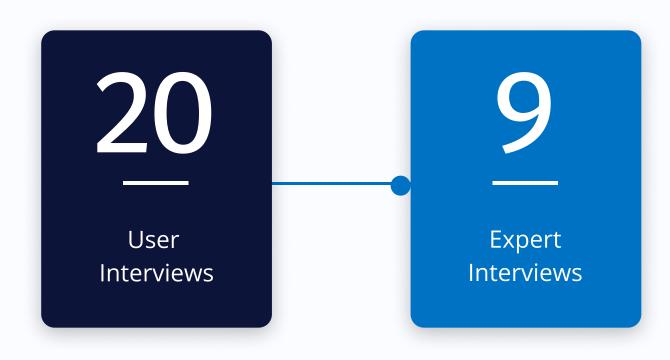






We conducted a survey specifically designed for college students when they were our target audience. Because the information was so specific to them we decided to disregard the insights we got from these responses

Interviews



Interview Insights

- People don't feel prepared for natural disasters
- Most people feel scared and concerned about natural disasters

• They don't know where to find resources or help

- someone's support system
- disaster hits

• Family and close friends typically make up

• People wish they recieved disaster education, as well as information and resources when a

• Most rely on their friends for help and guidance

Expert Interview Key Insights

• Local volunteers and organizations are the true first responders

• The **relief** and **recovery** process takes a **very** long time to start

• Information from the top is **ineffectively spread** to the general population

time to start

• **Planning** is extremely important

hard to find what you need

• The **relief** and **recovery** process takes a **very long**

• There is a lot of **good information** out there, but it's

Key Interview Insights

- People don't know where to find trustworthy information or how to judge a credible source
- Transparent information from reliable sources is critical for effective disaster communication

• People want **quick**, **concise information** that they actually need

• **Planning** and **preparation** are key

• People have a very hard time **finding information** and **resources** before, during, and after a disaster

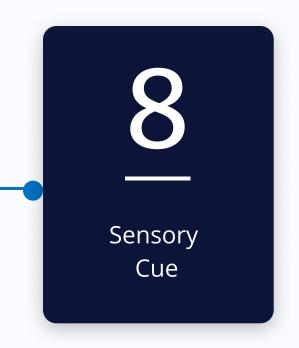
• Lack of communication is a huge obstacle in disaster recovery and relief





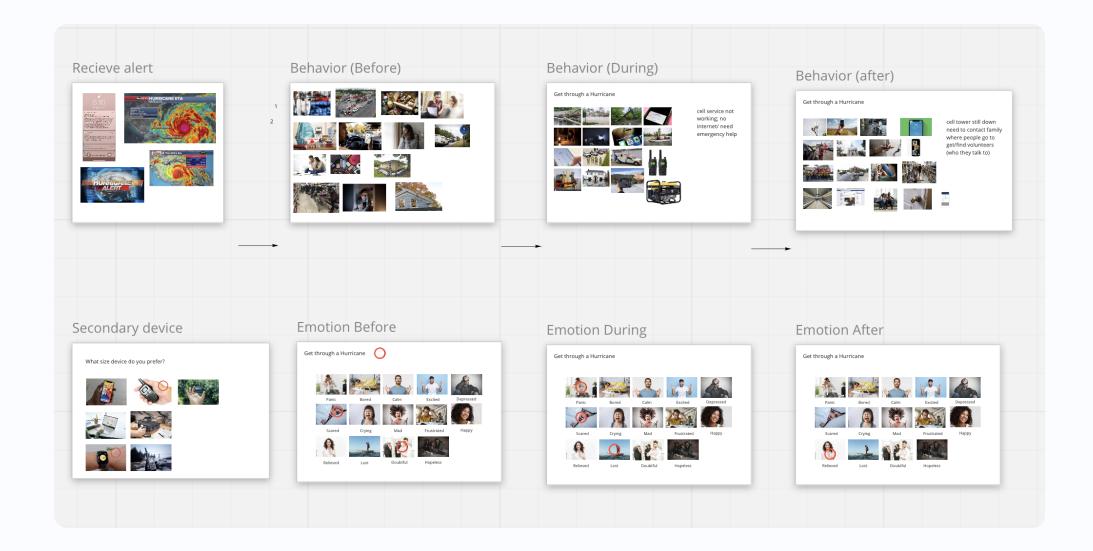


Sensory Cue



Purpose:

Simulate a natural disaster event to learn more about people's actions and emotions during natural disasters



Sensory Cue Insights

• Getting in **contact with family and friend** is important to people

• Gathering as much information as possible is a top priority for people

• Gathering as much information as possible is a top priority for people

• People lean on their **community for information** and **support** before, during, and after natural disasters

• Most people **don't own or use a secondary device** that does not rely on cell service, but would be willing to use a radio device

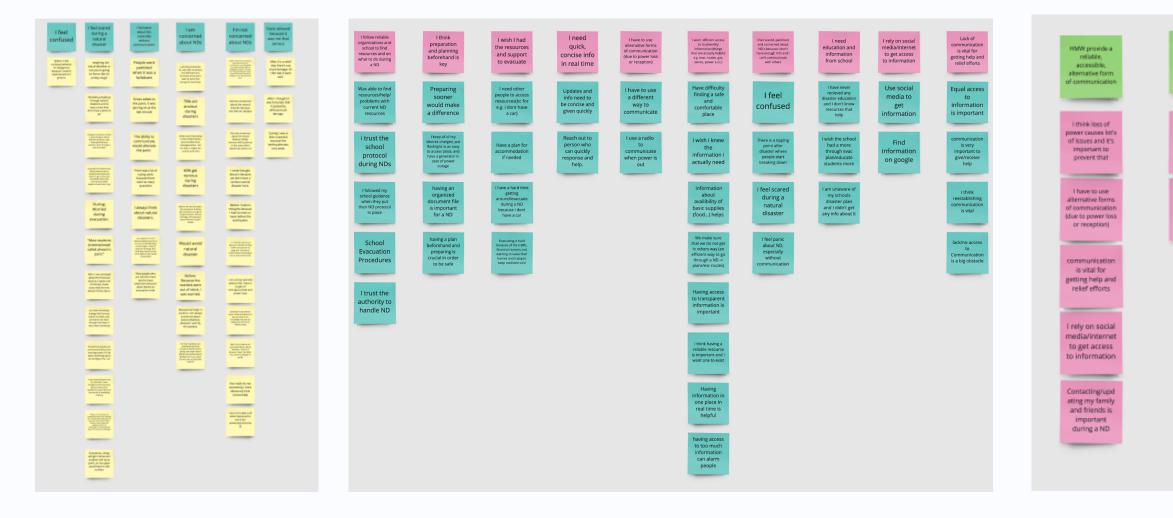






Affinitization

We took all of the insights and affinitized them down to our key insights. We then used these key insights to create our HMW's and guide our ideation.



HMW provide centralized, trustworthy, concise information in real time?

l need quick, concise info in real time

I want efficient access to trustworthy information (things that are actually helpful e.g. evac routes, gas, tacres, power e.c.t.)

HMW help people prepare and plan for ND effectively?

I think preparation and planning beforehand is key

HMW connect people with local volunteers and organizations for help and info?

Indy on local volunteers and organizations for help and info more than government agencies

I follow reliable organizations and school to find resources and on what to do during a ND

HMW help people get the resources and information they need before and after a disaster?

IDK what to do or where to get help

I wish I had the resources and support to evacuate

Peel scarred, panicked, and concerned above PRPs because I clen't have encough info and I can't communicate with others

I need education and information from school

Overall Research Takeaways

Lack of communication results in many issues, especially for rescue and relief efforts Having a plan beforehand and preparing sooner would make a big difference and is crucial for safety

People want quick, concise, trustworthy information that actually applies to them

People look to local volunteers and organizations to find information and get help

People lack knowledge on how to get through natural disasters and where to find resources and information Most people **don't have a secondary communication device**, but would be willing to try a radio device





HMW provide a reliable, accessible, alternative form of communication?

HMW help people get the resources and information they need throughout a disaster?

HMW help people **prepare** and plan for natural disasters effectively?

HMW **connect** people with **local volunteers** and **organizations** for help and information?



HMW provide a **centralized source** for **reliable disaster information** and **communication**?

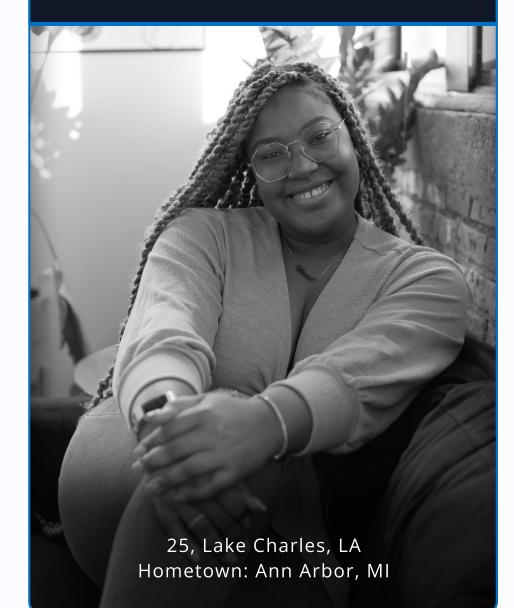






Persona

Monica Jones



"Natural Disasters don't scare me, but I've never had to go through one alone and I don't know what to do."

Biography

Monica is a 25 year old nurse living in Lake Charles, Louisiana. She is originally from Michigan and has no prior experience dealing with natural disasters. She finds out a hurricane is coming and she feels very worried and doesn't know what to do.

Painpoints

- Has never dealt with a natural disaster on her own
- Doesn't know where to look for reliable information
- Living in an unfamiliar place on her own
- Doesn't know local disaster procedures

Current information channels



Needs

- Centralized, reliable source of information
- Help finding resources in the area
- Guidance from locals
- A way to contact help in an emergency





What do We Want to Learn?

We wanted to evaluate all of the different factors before, during, and after a disaster to see where all of the problems lie at each step of the disaster process, so can get a better understanding and accurately form Monica's journey

Before a Natural Disaster

Timeline	Arrived on Campus	Alert about natural disaster	
Task & Activities	 Recieve information on the school's evacuation plan in the orientation packet Unsure of what to do 	 Check updates from school (email ,text) People start to get water and gas Too much random information and rumors from non credible sources 	• Not s
Emotions	Excited, but nervous	Afraid & Alone	C
Painpoints	Unfamiliar with the area and don't really know anyone	 School's disaster plan isn't comprhhensive and was not properly relayed People start hoarding resources and there's a supply shortage 	
Opportunities		 Detailed information on what to do/where to go What you need Make sure you got everything? checklist? reminder? Track footprint to see how busy a grocery store or gas station is Provide credible information 	Provide inf

Storm Arriving

sure of when its safe to come back

Overwhelmed & Upset

Can't find necessary resources or information

nformation on what to do and where to find resources

During a Natural Disaster

Timeline	Disaster Hits	Power/ Cell Service Goes Out	
Task & Activities	 Get a text message about the natural disaster 	 Tries to contact mom, but can't get through 	
Emotions	Concerned & Aprehensive	Scared & Bored	+ — — — — − − −
Painpoints		Unable to contact loved ones or emergency services	• Ta sc • Pl
Opportunities	Documents to be collected basic informatoin/contacts give info on where they need to go	A secondary communication method that is durable and reliable	Aut

Storm Ends • Check for cellular service • Update current state Restrictions (Curfew,Laws implemented) happy it ended but traumatized because phone run out of battery Taking a while to get service/call someone Phone out of battery utomatically let people in EC know

they are safe/need help

After a Natural Disaster

Timeline	Day after the storm	A week later	3 weeks later
Task & Activities	Tries to contact friends, but calls won't go through	 Most places aren't open and others are out of the th Local authorities are busy and are not responding quick enough No power but cell service is available. she is trying to get more resources?food 	 Power recently came back on Most stores are open, but they are out of a lot of resources
Emotions	Overwhelmed & Upset	Fed up & annoyed	Calm & Frustrated
Painpoints	Don't know what to do or where to look for information	 She can't buy food and water because she can't find a place to go The power is still out and her devices are dead traffic jams 	Still no access to a lot of resources
	help calm down what to do/not to do list further safety instructions	Suggest locations/alternatives based on how crowded a place is	Show local stores that have what she needs

Journey Before, During, and After



We realized that a lot of the problems overlapped and decided that rather than focus on one, any solution we made would end up impact every part.

Monica's Journey

	Before disaster	During disaster	
Actions	Monica receivesShe tries to find out how toan alert about anprepare and what's goingincomingon, but there is too muchhurricaneconflicting information	A window breaks and As the storm gets she doesn't know worse, the power goes what to do. She wants out and she can't get a to call 911, but her signal phone is dead	
Emotion			
Pain Points	Doesn't know what to do or where to find information	Can't use her phone to get help or information	
Design Oportunity	A platform that provides streamlined, up-to-date information and alerts	Reliable connection that users A secondary way to can use even when service is call for help down or busy	

After disaster

She needs help covering her window, but she doesn't know who to ask She needs to get food and water, but she can't find a store with what she needs

Doesn't know who to ask for help Doesn't know where to get resources or anyone who could tell her

A way to find organizations and volunteers that can help Ability to connect with people in the community for help and resources

Competitive Analysis



Competitive Analysis



	American Red Cross				
	ND App	SNS	News	Amature Radio	HF Radio
Accurate Information	2.0	3.0	4.0	1.0	4.0
Real time	3.0	3.0	4.0	3.0	5.0
Reliability	1.0	5.0	1.0	5.0	5.0
Cost	5.0	5.0	5.0	4.0	1.0
Accessibility	3.0	3.0	2.5	3.5	2.0

However, the cost is too expensive, as well as usability and accessibility issues

Best Overall

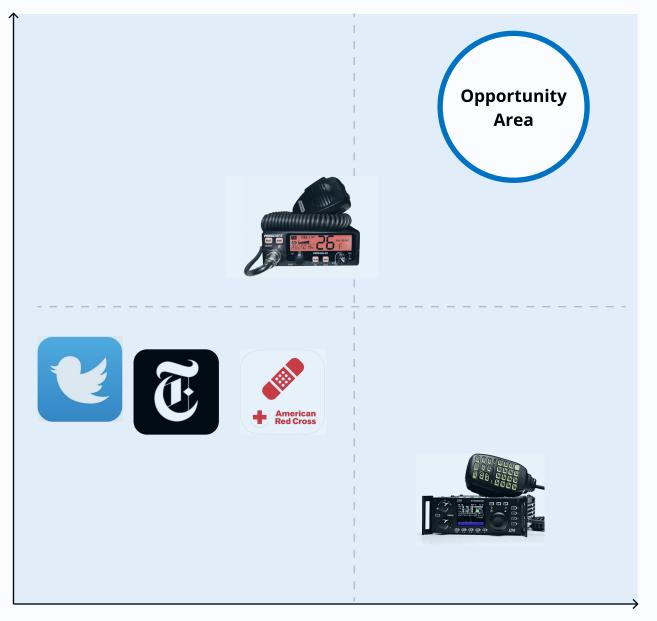
3: Acceptable

5: Excellent

Design Space

Opportunity Area

A reliable, cost-effective product that provides accurate, real-time information to help users navigate through a natural disaster



Accessibility

Reliability

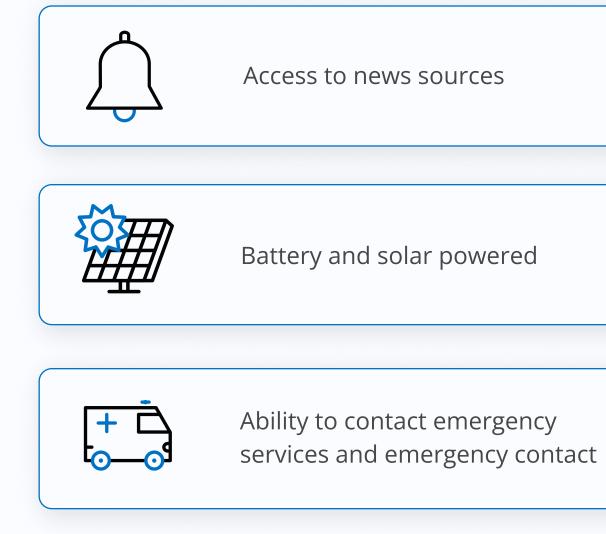


Initial Concept: Ezra

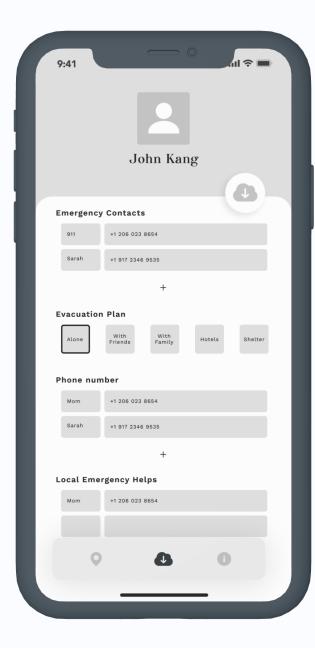


Must Have Features

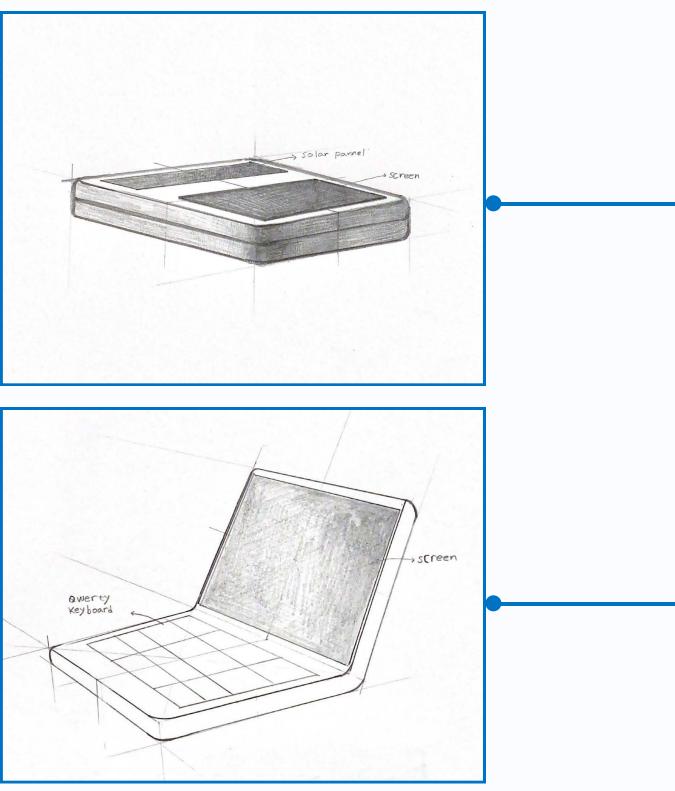
Core features we must include based on our research in any concept we create

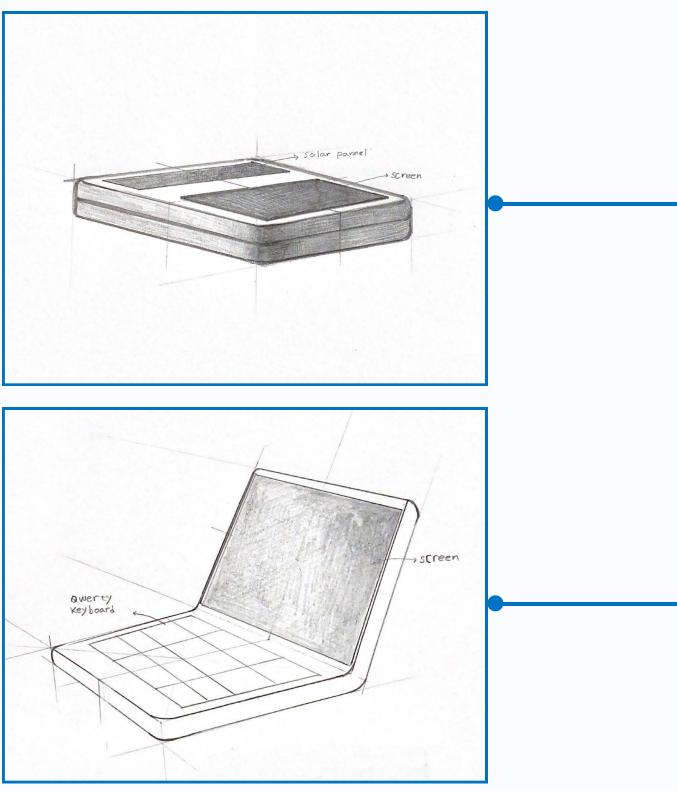


Concept 1: Ezra





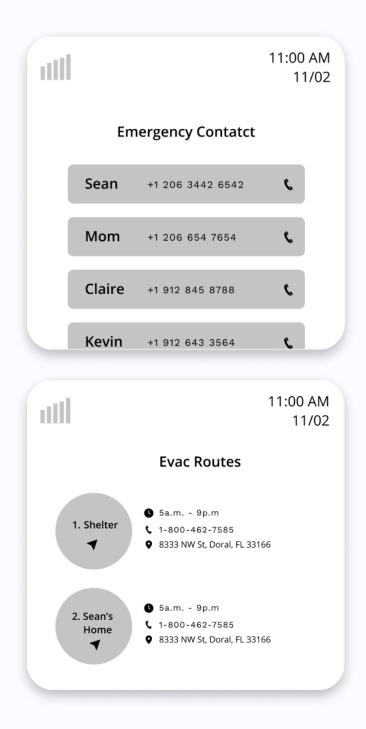




Profile

Save Personal Information

- Emergency contacts
- Evacuation plans
- Important phone numbers
- Local volunteers and organizations



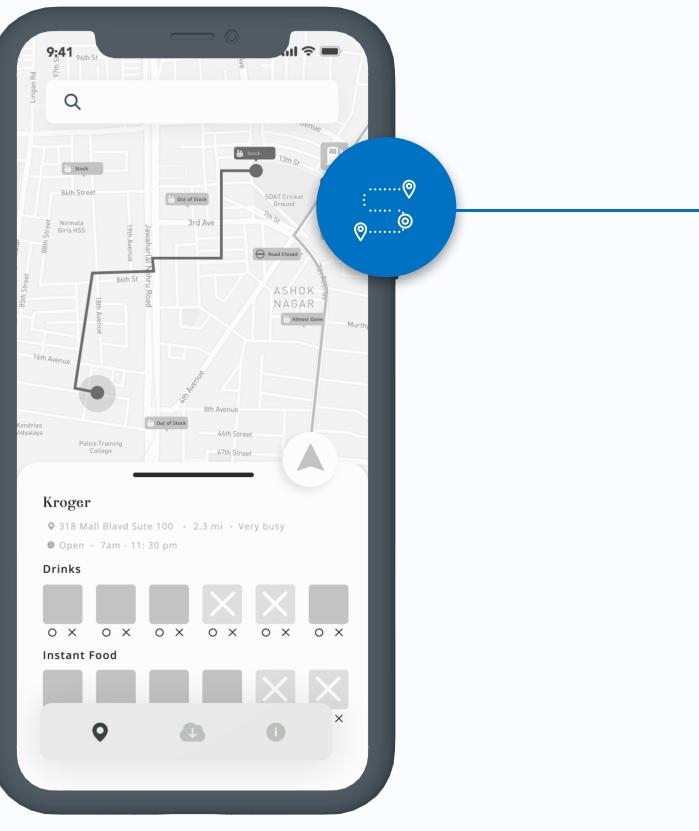
9:41	
Emergency Contacts	
911 +1 206 023 8654	
Sarah +1 917 2346 9535	
+	
Evacuation Plan	
Alone With Friends Family Hotels Shelter	
Phone number	
Mom +1 206 023 8654	
Sarah +1 917 2346 9535	
+	
Local Emergency Helps	
Mom +1 206 023 8654	
0 0	

Map

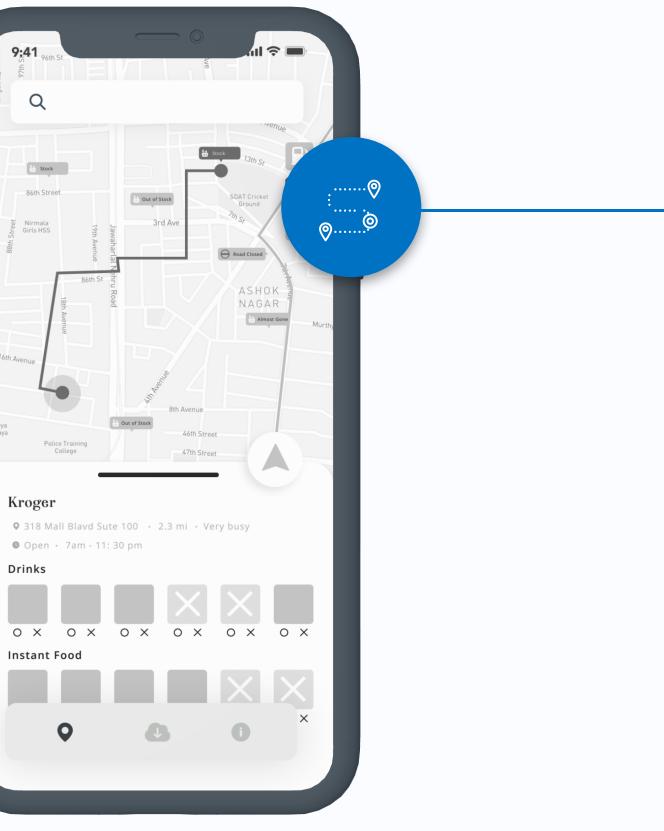
Resource Tracking

Track availability of resources

- Community tracked pins on a map you click on to see what's available
- People put important information (ex:roadblocks) and others up or down vote





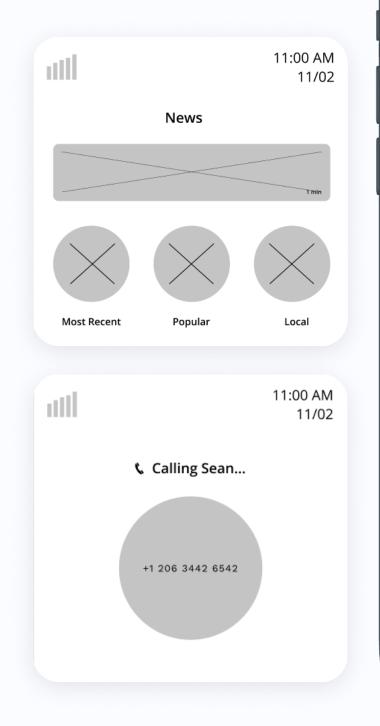


Communication

Communication

Providing reliable communication

- Ability to contact help and other users
- Reliable news updates on both the app and device



Updates



Power Outage in your county

The power is out in your area



ul 🗢 🔳



There is severe flooding in your area

Authorities advise everyone to stay in their homes and monitor water levels



News

A little more description



News

A little more description



News

A little more description

News

0



Satellite Communication



Satellite communication is point to point. They use micro waves which have higher frequencies than radio waves allowing satellites to concentrate all available power into a narrow beam and direct it to an exact point. This helps to reduce bandwidth meaning that they attain more bandwidth and therefore more communication.

- Russia and can be pricey.
- Communication companies provide modules which can be for consumers

• Satellite phones banned in several countries like India, China, and

developed in collaboration with them to create a better experience

Ezra Features and Functions

Features	Functions	
کے Prompt and save personal information	 Emergency contacts Evacuation plans Personal Information 	HMW help people disasters effective
Resource Tracking	 Community tracked pins on a map you click on to see what's available People put important information (ex:roadblocks) and others up or down vote 	HMW provide cent information in rea l
Providing reliable communication	 Ability to contact help and other users Reliable news updates on both the app and device 	HMW provide a rel form of communic

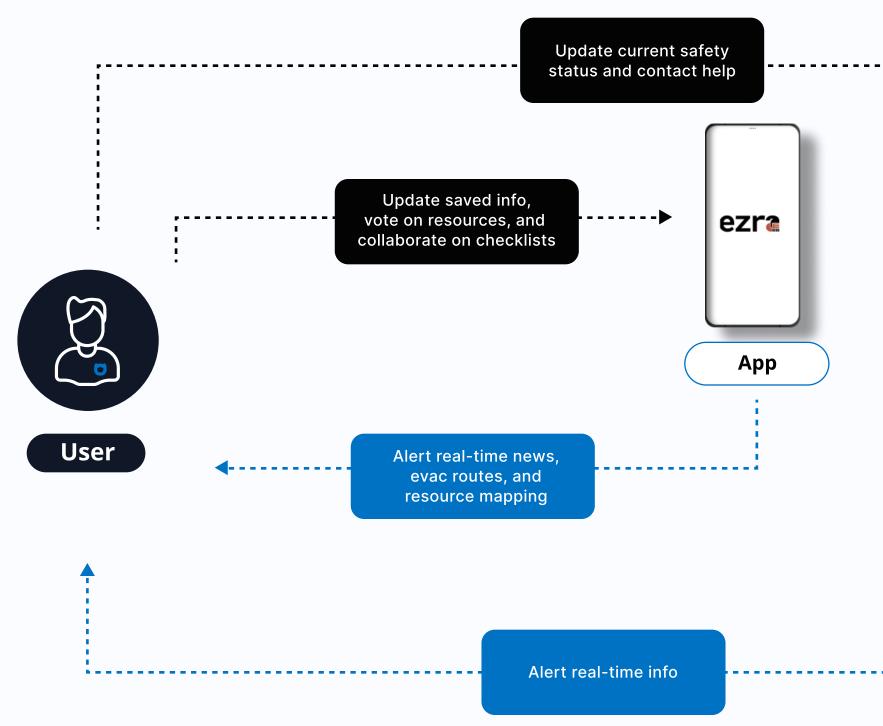
Connection to HMW

e **prepare** and **plan** for natural **/ely**?

ntralized, trustworthy, concise al time?

eliable, accessible, alternative nication?

Ezra Interaction Model



-	
¥	
ezra	
0000	
Device	

Monica's Journey with Ezra



Monica moved to Lake Charles. She's far away from home and is on her own for the first time.

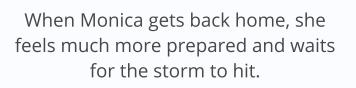


After 2 weeks, she finds out a hurricane is coming. She opens the app to see what to do and add important information to her device. She also is able to find places in her area to get gas and supplies.



Ezra's app also gives her evacuation route suggestions that she can save onto her device.







After a while, the power goes out, but Monica isn't worried because Ezra notifies her with the latest, necessary information.



Once the hurricane passes, Ezra keeps her in the loop until she can rely on power and cell service again. She is able to send out an SOS alert to local organizations for help with repairs.



Monica went to the grocery store Ezra suggested and was able to find everything she needed. She upvotes it to notify other users that it is a good place to go.

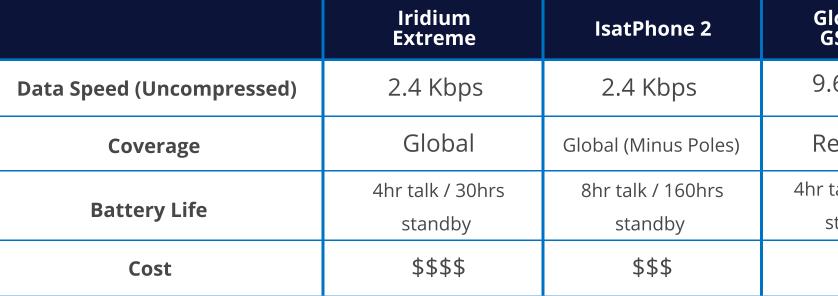


Eventually, the storm passes and Ezra let's her know where to get resources and keeps her informed about local organizations and volunteers that can help her.

Tech Research for Ezra









Globalstar GSP-1700

9.6 Kbps

Regional

4hr talk / 36hrs

standby

\$\$\$

Ezra Business Model

KEY PARTNERS	VALUE PROPOSITIONS					CUSTOMER RELATIONSHIPS	
 Natural Disaster hotlines 911 Government Carriers 	 Providing reliable updates and resources before, during, and after a 	evacuat • Providii informa	g optimized tion routes ng real time ation sers prepare for	• Automated with personalization	•		
KEY RESOURCES	disaster with contacts from close local helpers to		Disasters	CHANNELS	•		
 Evacuation routes Resource availability Natural Disaster status 	family members			CountyPersonal ContactsGovernment	-		
COST ST	RUCTURE			REVENUE STREA	MS		
Satellite ServiceGPS			• Product Adv	vertisment			

CUSTOMER SEGMENTS

Freshly moved People who are not used to natural disasters Communities Single households 18-35

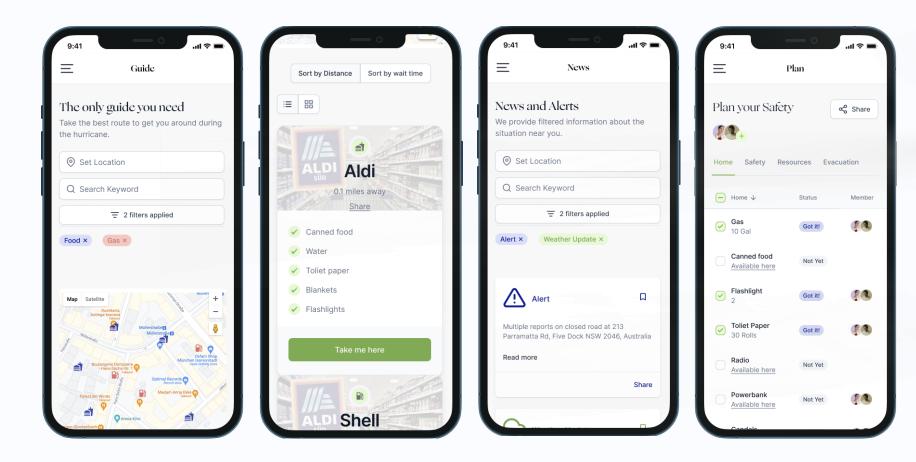




Ezra: Branding & Business







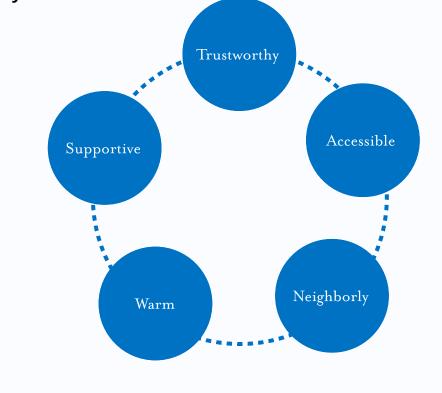
▲ Alert
Multiple reports on closed froad at 213 Parramatta Rd, Five Dock NSW 2046, Australia
Read more



Ezra Branding

Why **ezra** ?

With inspiration from things like Alexa and Siri, we decided to give our product a human name to make it feel more personal. We want our user's to feel like they're always connected and have someone helping them, which is fitting since Ezra means helper or protector. Key Words



Color Palette



Typography

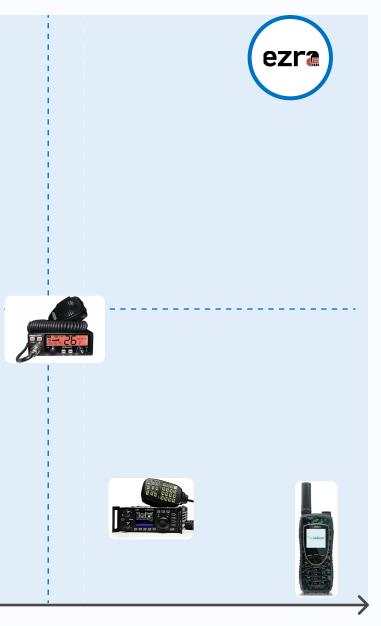
Ogg Medium:	Inter Regular:
ABCDEFGHIJKLMNOPQRSTUVWXYZ	ABCDEFGHIJKLM
abcdefghijklmnopqrstuvwxyz	abcdefghijklmno
1234567890!@#\$%^&*()_+{}[]:" ;`\<>,.?/	1234567890!@#\$

M N O P Q R S T U V W X Y Z o p q r s t u v w x y z * \$ % ^ & * () _ + { } [] : " | ; ' \ < > , .? /

Ezra Vs. Competitors



A reliable, cost-effective product that provides accurate, real-time information to help users navigate through natural disasters Accessibility



Reliability

Business Model

Key partners	Value propositions	Key activities		Customer relationships
 Natural Disaster hotlines 911 Government Agencies Local community volunteers local disaster services Motivations for Partnerships Optimization in spreading news and alerts Reduction of traffic Focus on people who really need help Expedited relief and recovery 	 Risk reduction during a natural disaster Trustworthy and essential information only for users Reduce panic and worry by providing checklists for planning, up-to-date, reliable news based on location, and resource mapping Reliable form of communication to get help and stay in the loop Increased customization and improved usability from current solutions 	smoothly. Providing stream information be and need Key res Physical production Intellectual such as date and filtering Human reso 	sources can help users atural disasters eamlined based on location sources oduct (ezra) resources, ta collection g news ources; nmunication cy contacts	 Co-Creation: Interactive map where users can create a better experience, for example voting on whether a store has important resources people are looking for Community: Radio and app connect users to local community for help, updates, and safety
Cost structure			Revenue strea	
 Value driven (focused on value creation) Product material: Rubber silicon: \$5.8/Kg 			-Return	sing (digital - social media, news, magaz of Investment (ROI) is estimated at 20%
• Product screen electronic in	k screen: \$19/Per screen		• Fixed pricin	n marketing ng: ale/List price: \$50 Ezra product

Customer Segments

Mass market:

People who are not used to going through natural disasters, live far away from support network, want specific disaster guidance, or live alone

Communities using Ezra for help and safety

Channels

- Partner channels: Local disaster services, natural disaster hotlines, resource distribution locations
- Website

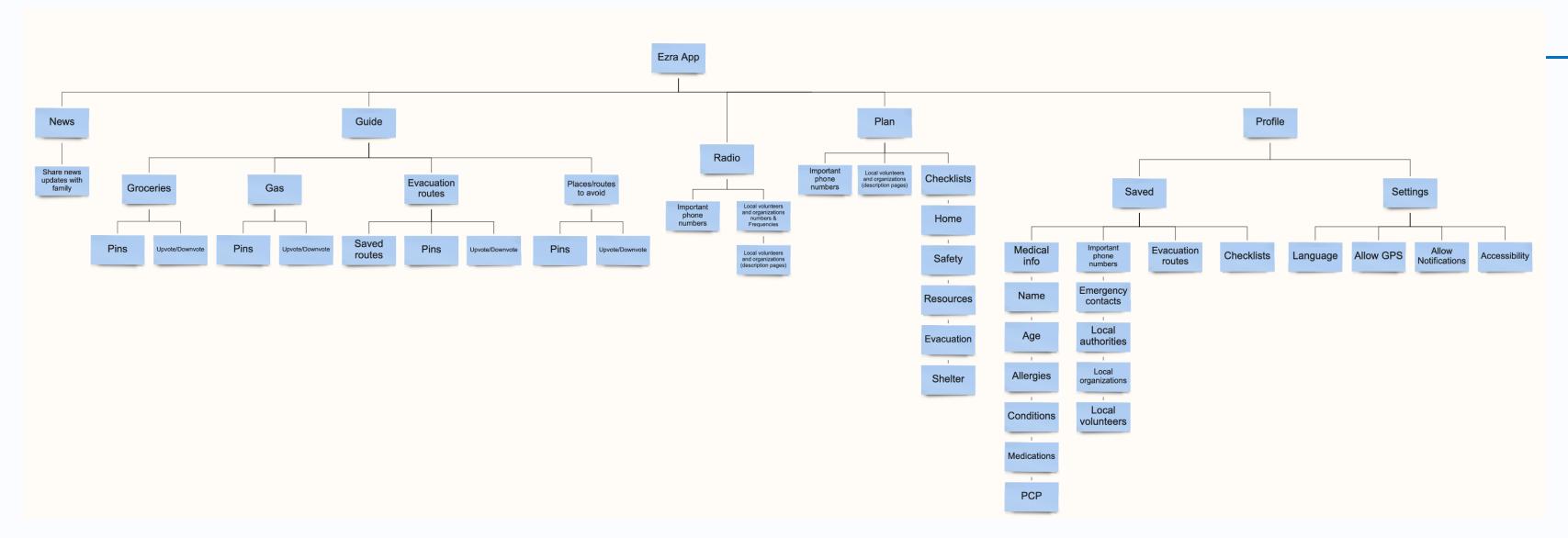
gazines)

0% if sales grew by \$200 and spent

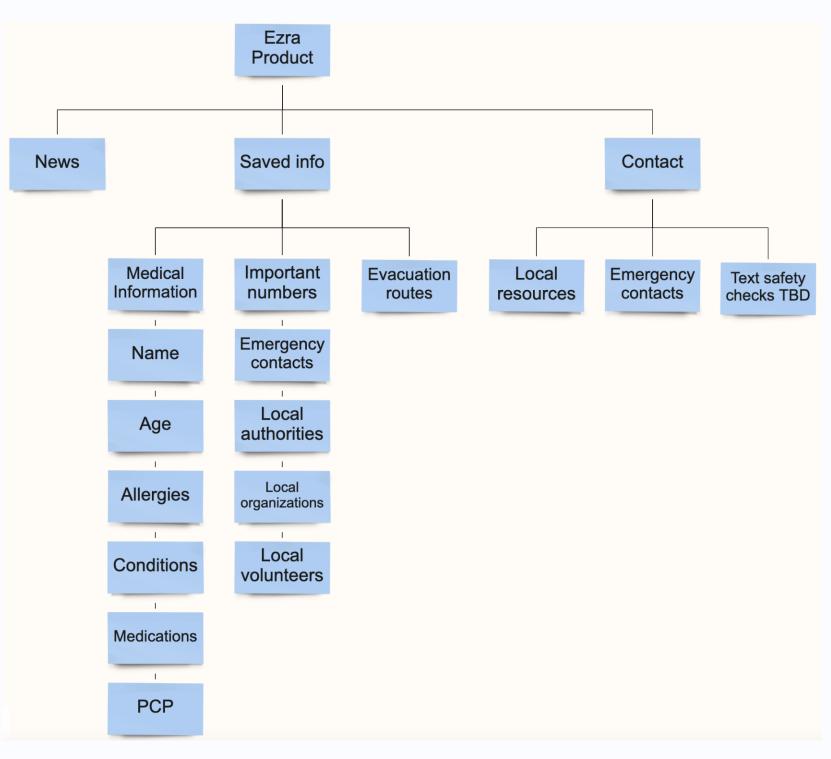




Ezra App Sitemap

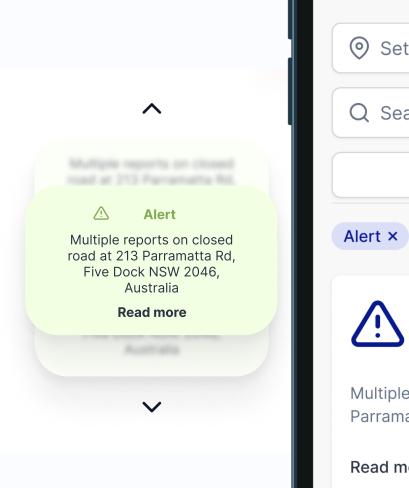


Ezara Device Sitemap

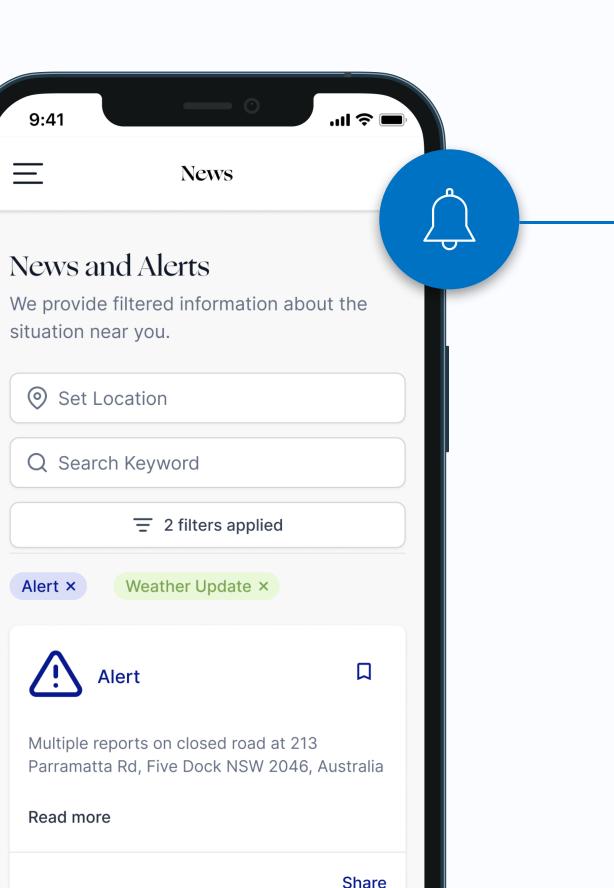


News Updates

Users recieve up-to-date news alerts on both the app and device



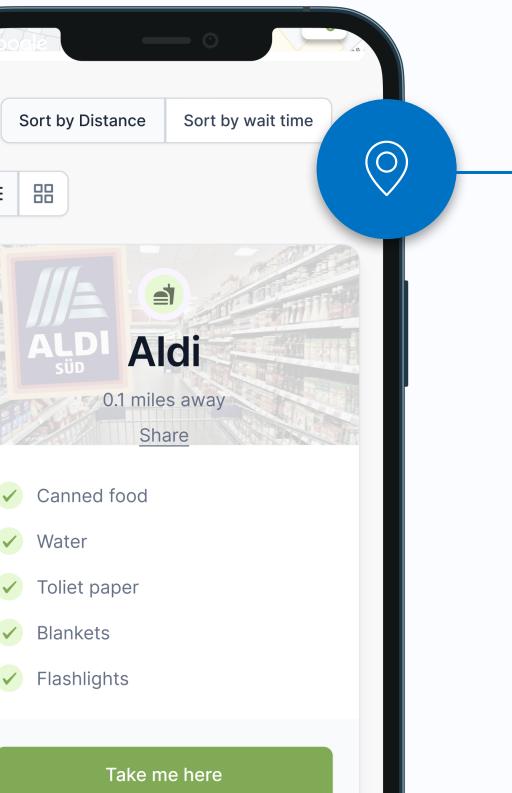
9:41



Guide

With the guide, users can find necessary resources in their area vetted by members of the community

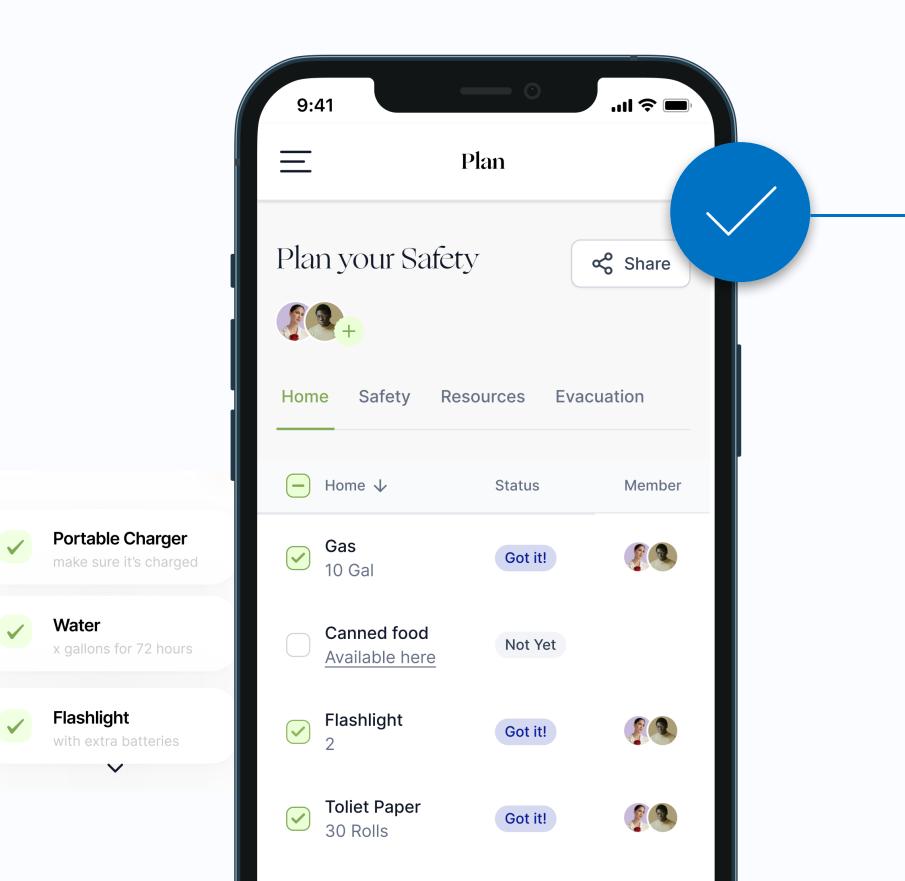
9:41		0	I ? ■
Ξ	Guide		
The only	guide you	need	
Take the be the hurrican	st route to get e.	you around	durin
🔘 Set Lo	cation		
Q Search	n Keyword		
	= 2 filters a	oplied	
Food ×	Gas ×		
bottega	ustikeria, toscana Takeout Müllerstra	Annici Strate	
Muillerstraße Boular	gerie Dompierre ans-Sachs-Str. 1	München Isa	fam Shop rvorstadt othing store
Palast der Wi	Chs-s-s	Madam Anna Ekke Mataeut	



Planning Checklists

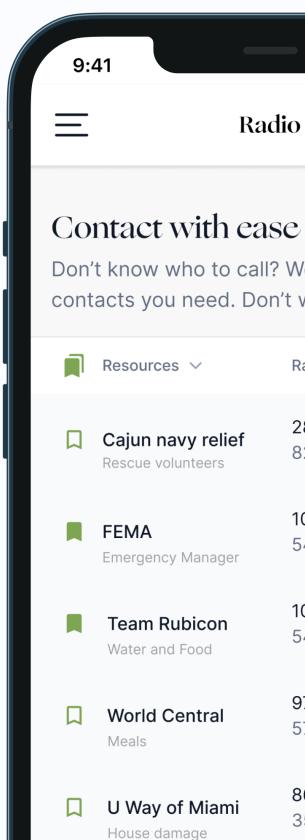
Ezra provides users with checklists to help them plan. These lists can be shared with others and saved to the ezra device for reference

- Home:
 - Put tarp on roof, etc.
- Safety:
 - Don't use generator inside, etc.
- Resources:
 - Flashlights, water, etc.
- Evacuation:
 - Have a full tank of gas, etc.



Planning Checklists

Ezra also gives users the phone numbers and frequencies for local disaster organizations that can help in an emergency



...| 🌫 🛯 Radio Don't know who to call? We have all the contacts you need. Don't worry! Radio/Contact 28.58 FM 823-124-1546 108 FM 546-768-2268 108 FM 546-768-2268 97.3 FM 574-763-9875

86.2 FM 354-763-8986

Profile

Users can save important information to their profile and save it onto their Ezra device

0.5 mi

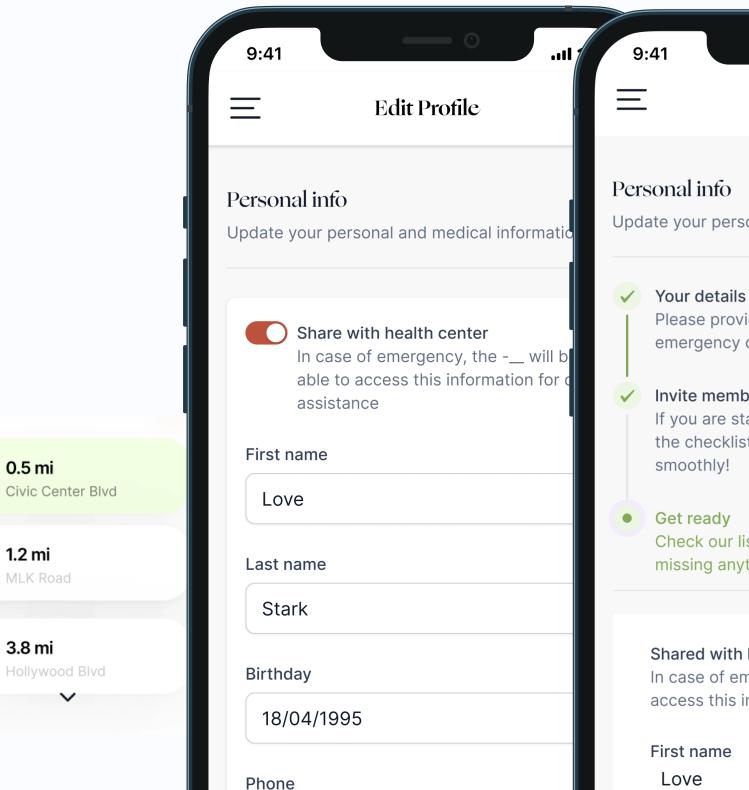
1.2 mi

3.8 mi

⇒

4

4



Profile

...| 🗢 🔳

B

Update your personal and medical information

Please provide your health conditions and emergency contacts

Invite members

If you are staying with someone, add them to the checklist to help things move more

Check our list below and see if you are missing anything for hurrican Nick.

Shared with health center

In case of emergency, the -__ will be able to access this information for quick assistance

Radio

The Ezra devices also allows allows for radio communication to get emergency help or just stay in contact with others

Emergency Contact / Mom
How is the situation over there?
The power is out
< >> ~

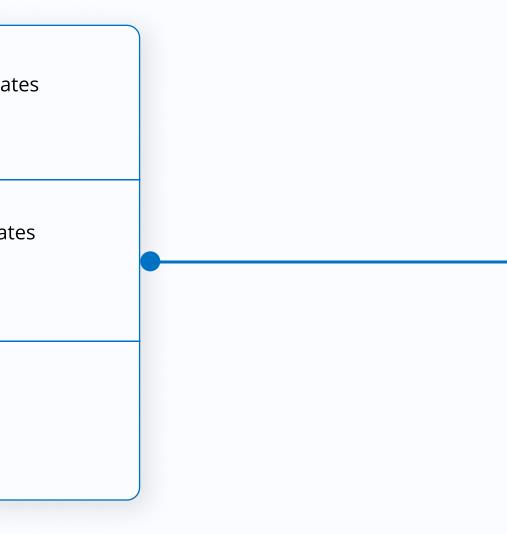


Connection to HMW

Connection to HMW

• News Updates HMW provide **centralized**, **trustworthy**, **concise** information • Guide in **real time**? HMW help people **prepare** and **plan** for natural disasters • News Updates effectively? • Guide HMW help people get the **resources** and **information** they need Checklists before and after a disaster? HMW provide a **reliable**, **accessible**, **alternative** form of communication? Radio HMW **connect people** with local volunteers and organizations for **help** and **information**?









Ezra: Mid-fi User Testing

Goals

9 User Testings

The goal of this UT is to gain insight on potential users. We want to learn more about what the users want to see on your app (their satisfaction with the content of the app e.g. Bid Did net simmila Was con what kin Want to organiza Did net



Method

The method for this usability testing is going to be a 1:1 user interview. We'll be using figma for visuals. The researcher will be observing virtually through zoom.

Below is a list of the participants.

Conductor	Name	Participant Number	Participant Details
Mikayla	Danyal Facemyer	P1	Film Producer 23 Atlanta, GA
Mikayla	Katsy Garcia	P2	Visual Designer 26 Austin, TX
Tang	Sammy Evans	P3	SCAD Student 21 Omaha, Nebraska
Tang	George Lee	P4 -	University of South Carolina Beaufort Student 24 Charlotte, NC
Jiyoung	WooJin Jung	P5	VFX 28 Savannah, GA
Jiyoung	SoYoung Park	P6	Animation 25 Savannah, GA
Sathvik	Ajay eluri	P7	Scad Alumni 28 Dallas,TX

Observations

The following is what we observed from users during our testing.

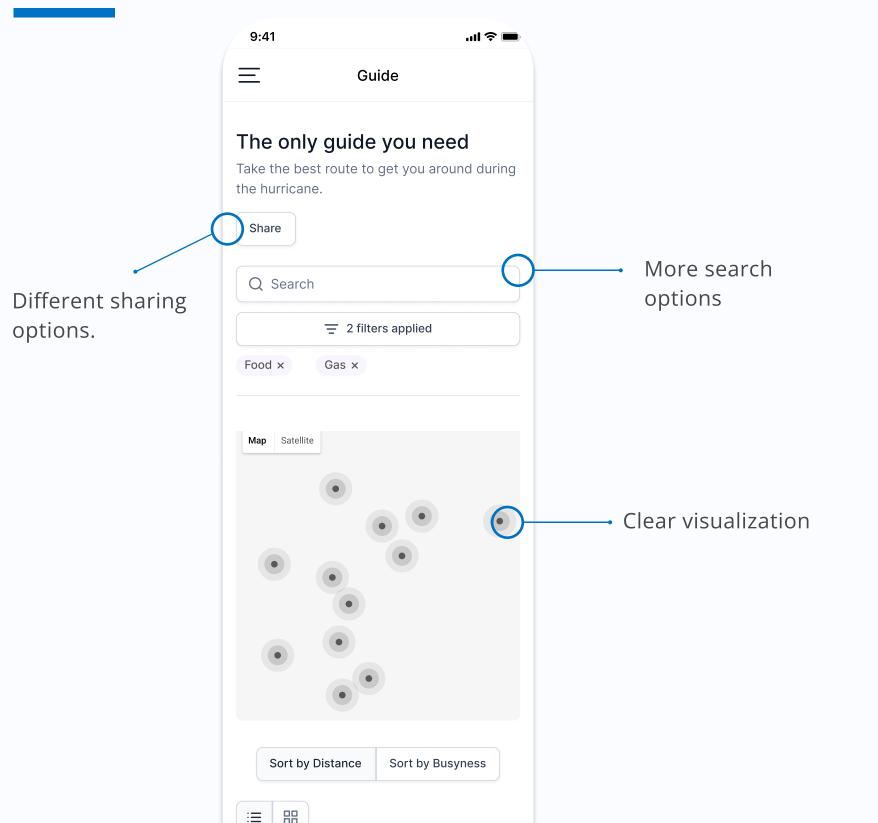
	P1	P2	P3	P5	P6	%
not notice the meaning behind icons next to travel history		×				66%
understand the benefit of using this app bc apple watch has ar function, and can search those info through other apps.				2	×	80%
nfused with uploading file info on Profile. (need explanation nd of file he should drop)				•	×	100%
see more information and description about which ation/ health center will receive the info				•	×	66%
understand why search bar on the map is under the map				•	×	33%
						100%
						33%
						66%
						33%

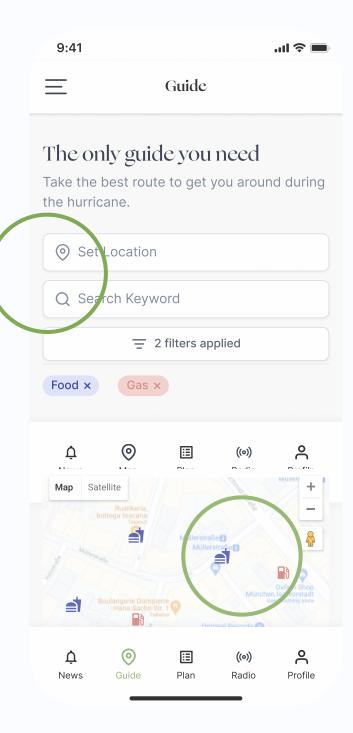
Results

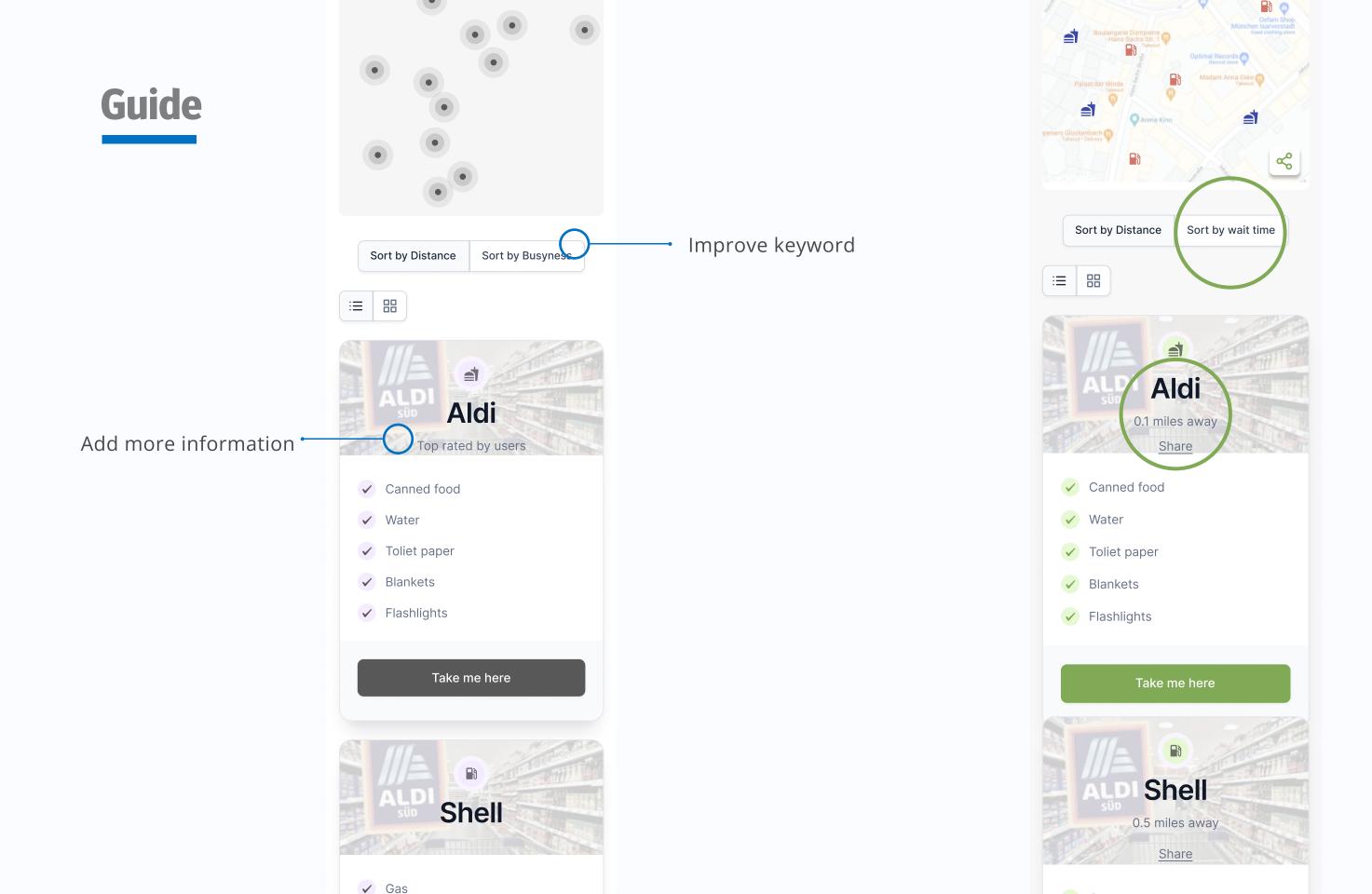
The user testing resulted in the following results.

P2	P3	P4	P5	P6	P7
			It's looks fine, but little confusion on map. Wanted to know which screen would be the first screen ppl see.	It looks great, and clear what those pages are about	Looks good would like to see more options to add things customize
			Did not understand the benefit of using this app and device as he can search them through other apps or internet. Want to have a button to share his location and share he situation like sending he is safe and update status on the home screen. Provide more beneficial function to pul who do not want to purchase the product and only use the app. Wanted to know what it provides for those ppl.	Satisfied. Think it has great function because lists of poll have alone and don't know how to prepare for the natural disaster. Want to have button on the screen to directly call 911 for urgent situation.	
			Profile Hair color, Skin tone, color-might need more detail about appearance for very urgent situation. Explanation of file	Profile GPS for current location. If stays at one place and do not move, want to alert ppl or 911 automatically.	profile if the address section is text but would recommend to have a link or point it out in the map.

Guide

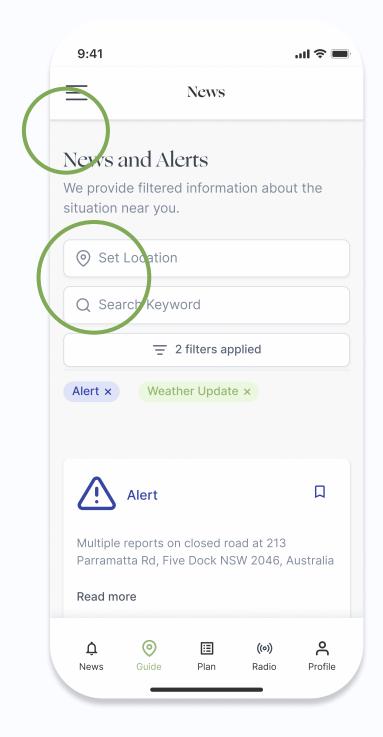


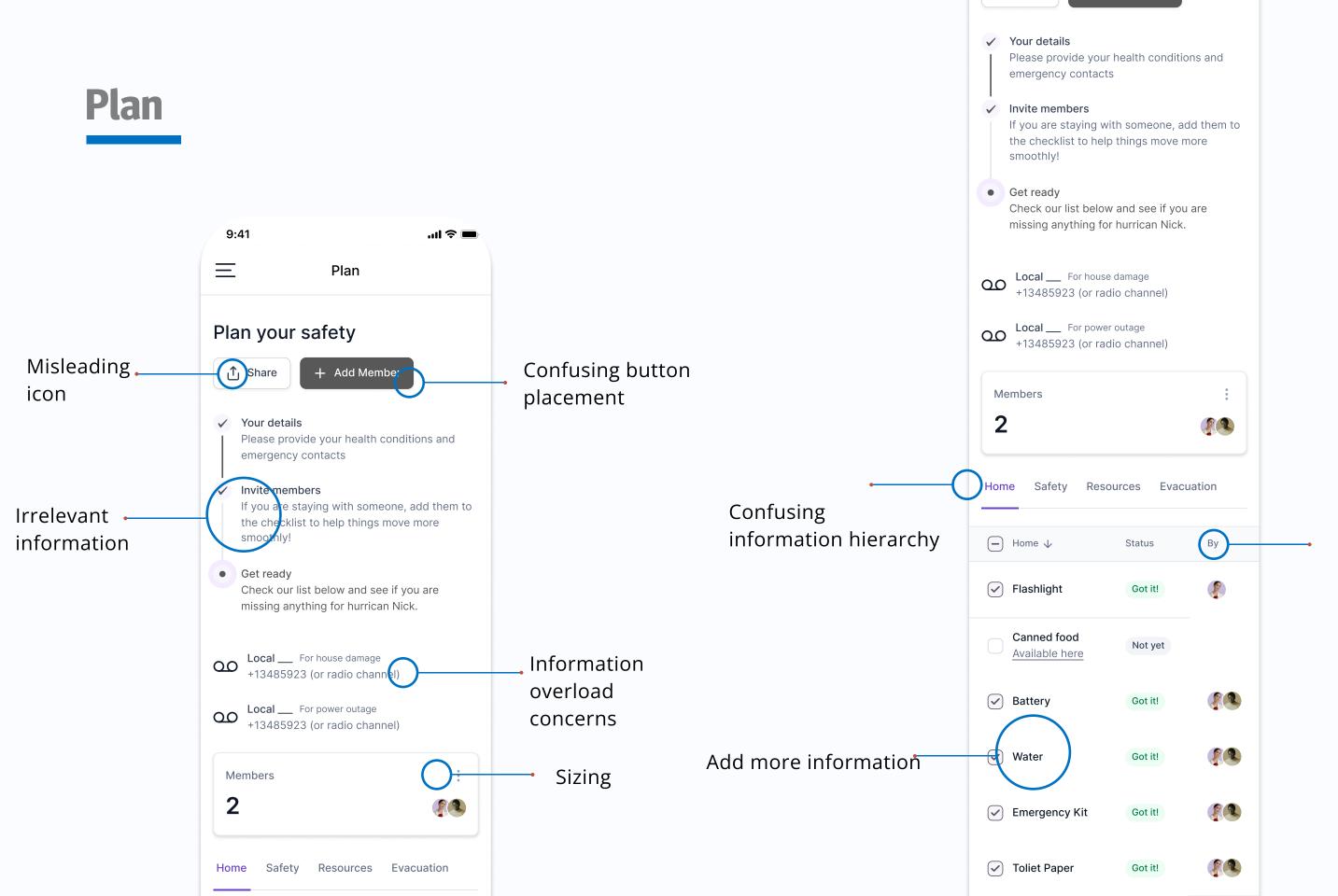




News

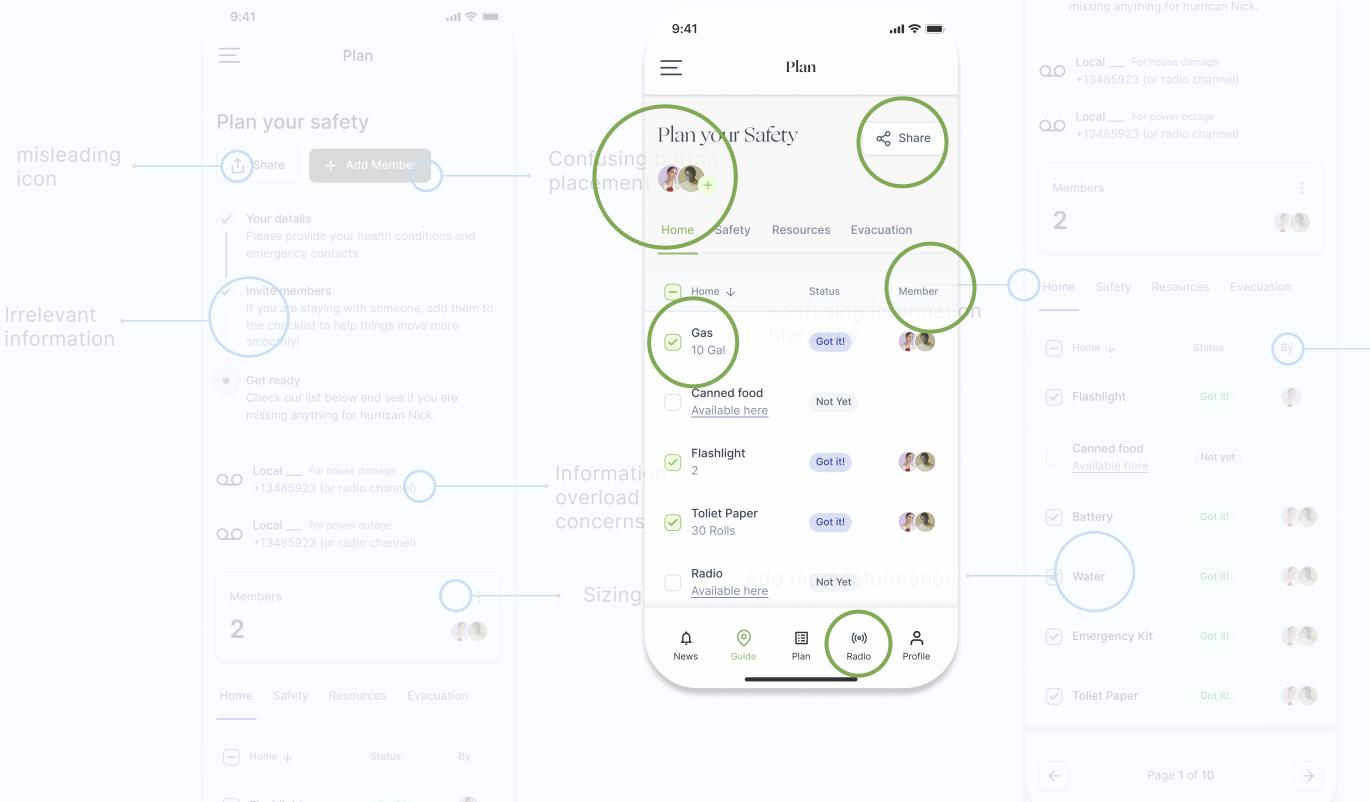
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	Ξ	News			
	News				1
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in design	Alert		Д		
		n closed road at 213 re Dock NSW 2046, A	ustralia		
	Read more				
			Share		
	()) Weather	r Update			
	Category 6 Hurrica blah Ibha	ane getting worse ect	ect		
	Read more				
			Share		





Confusing writing

Plan



Get ready

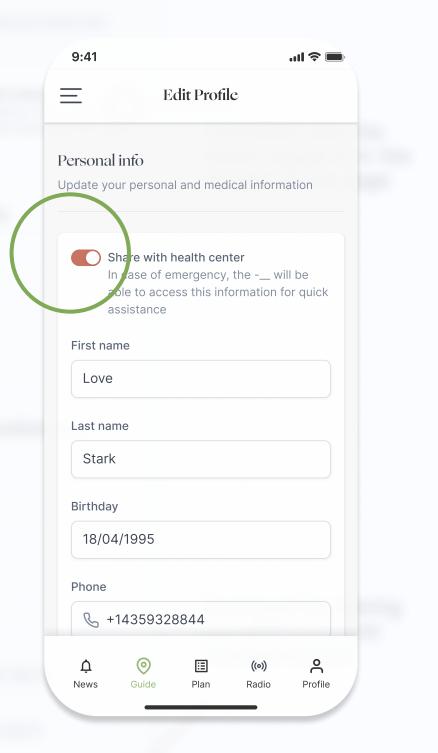
Confusing writing

		9:41 .ul 🗢 📼	
		E Profile	
Profile		Personal info Update your photo and personal details here.	
9:41I 중 ■		Share with health center In case of emergency, the will be able to access this information for quick assistance	Change in information hierarchy
Personal info Update your photo and personal details here.		Blood type Blood type olivia	
First name Love		Physical information Hight 170 cm	
Last name		Weight 55 kg	
Stark Phone		Notes Allergies, health conditions e.c.t.	
K +14359328844			
Address Bennelong Point, Sydney NSW 2000, Australia		275 characters left Nationality	
	Misleading	👙 United States 🗸 🗸	Confusing layout
Click to upload or drag and drop any medical documents.	instructions	Emergency Contact	
SVG, PNG, JPG or GIF (max. 800×400px)		. dad +821456738275	
Cancel Save changes		Cancel Save changes	

Profile

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Emergency	/ Contact
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. dad	+821456738275
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After recieving feedback, we realized Ezra had too many features. Therefore, we decided to cut the excess and focus on core features that are most significant in natural disaster communication

Node()

Final Concept: Node

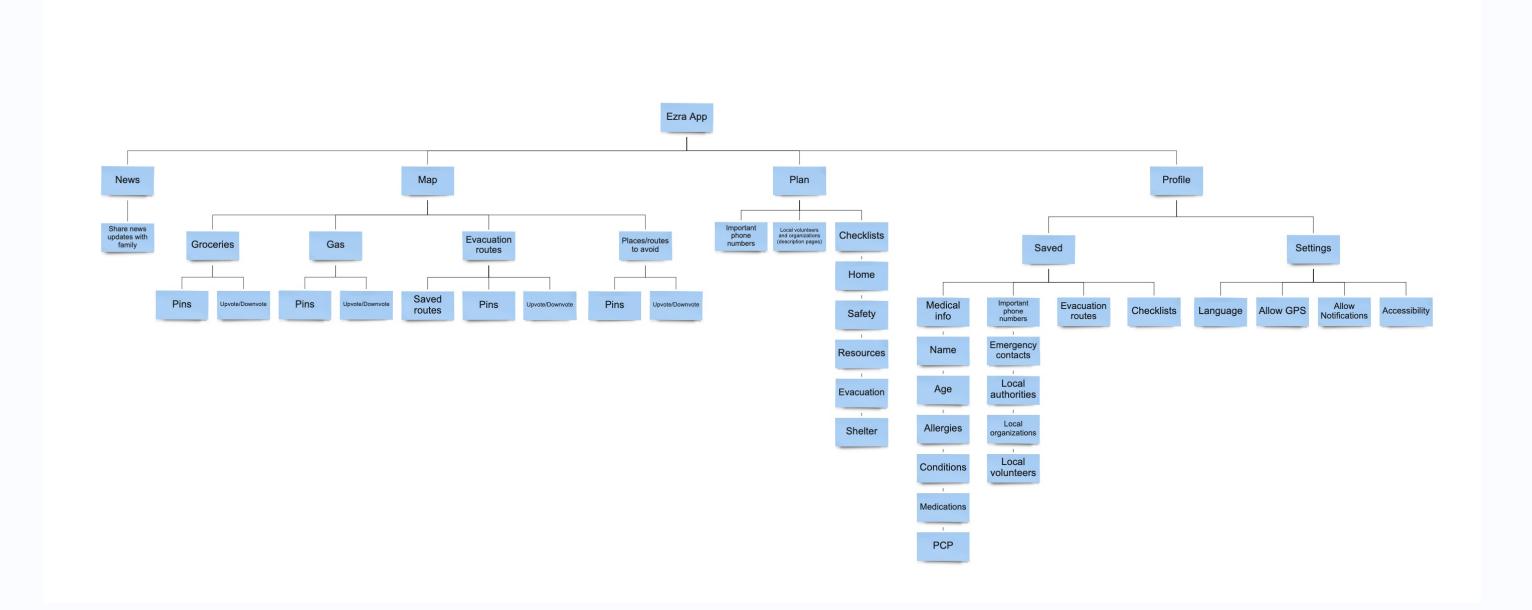




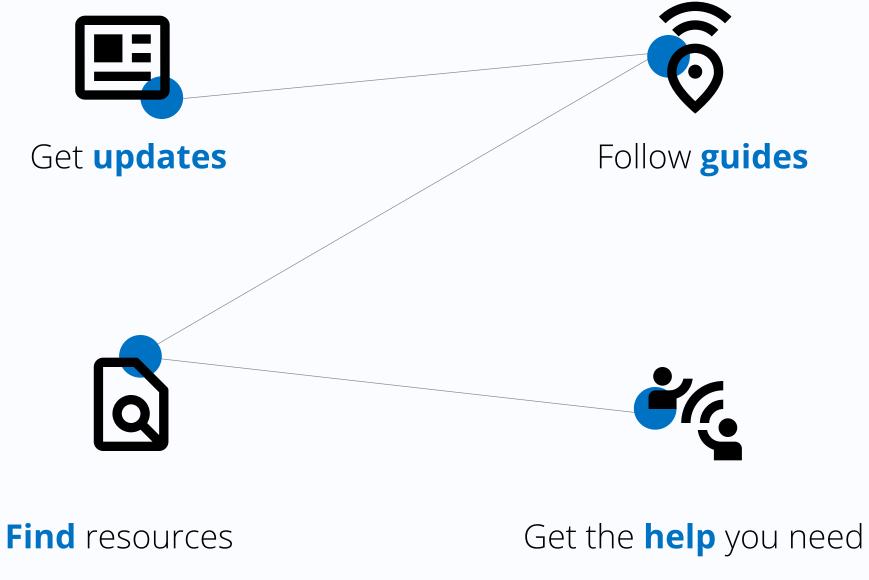
Node: App Lo-fi



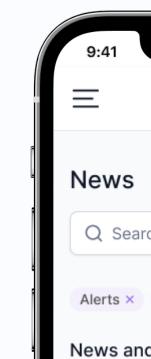
App Sitemap (Lo-Fi)







News Updates (Lo Fi)



We provide near you.



Multiple Parrama

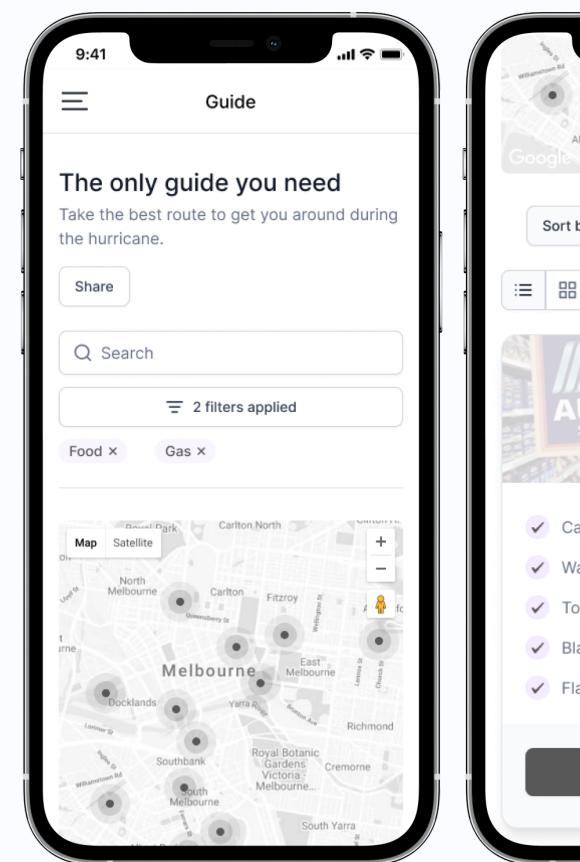
Read mo

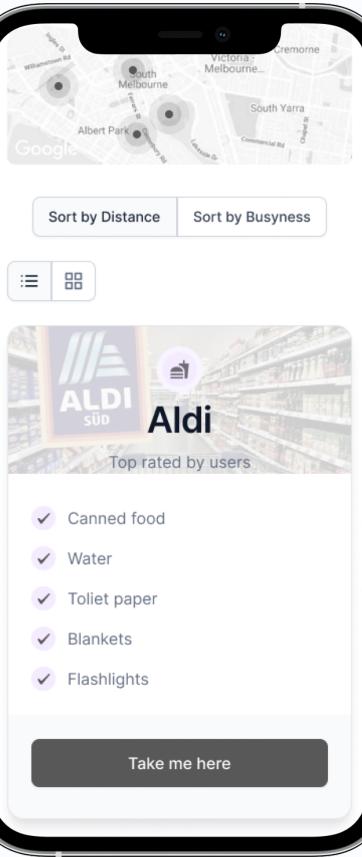


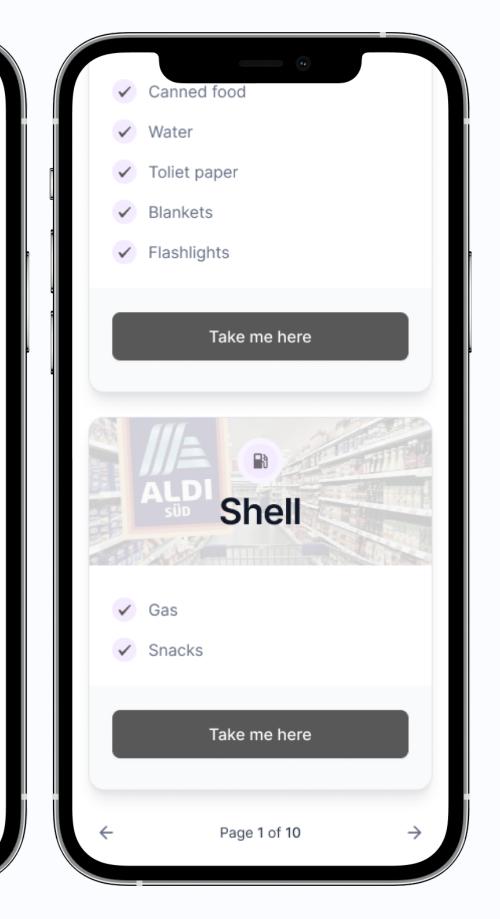
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News	
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Weather × Safety	Hazard
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Weather Update	
ry 6 Hurricane getting worse a	ect ect

Guide







Profile

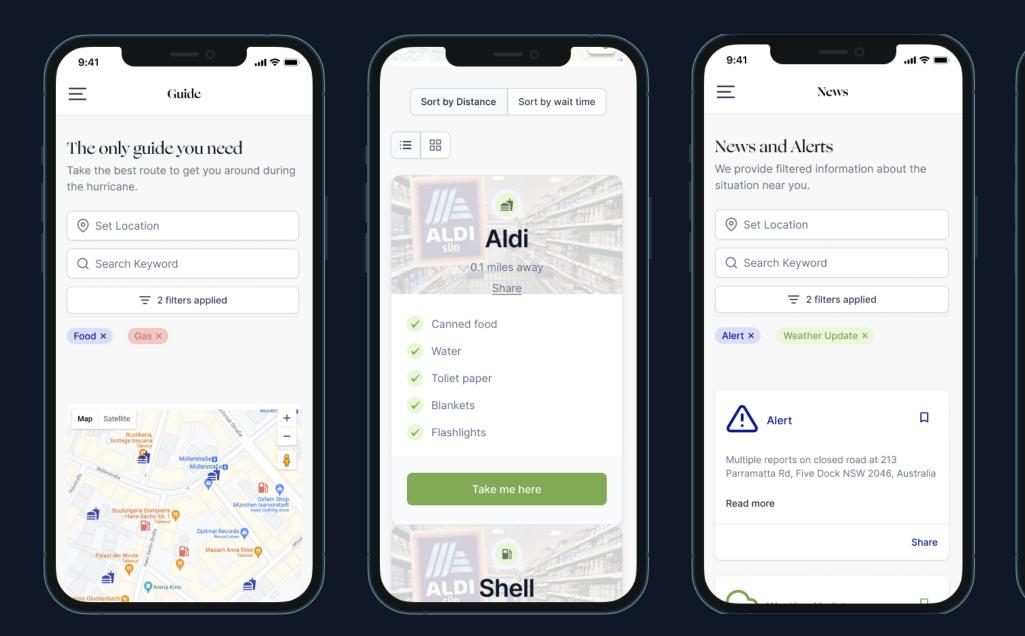
9:41						•
Ξ	Profile			Personal i Update your		and personal details here.
Personal in	1					
	hoto and personal details	here.		In ca able	ase of	h health center f emergency, the - <u></u> will be ccess this information for quick e
First name			F	Blood type)	
Love			4	Blood t	уре	olivia
Last name				Physical in	forma	ation
Stark				Hight	170	cm
Phone				Maight	54	- ka
& +143	359328844			Weight	5.	5 kg
Address				Notes		
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				Emorgono	Cap	toot

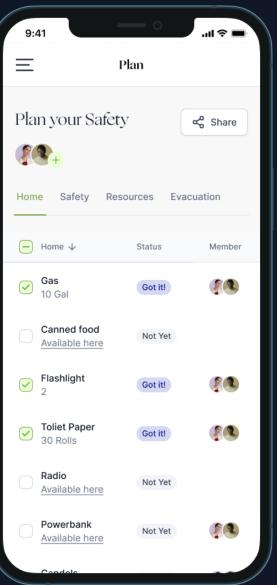
Physical inf	ormation	
Hight	170 cm	
Weight	55 kg	
Notes		
Allergies	s, health conditions e.c.t.	
75 charac	tore loft	
	ters left	
Nationality	ters left ed States	~
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Nationality	ed States Contact n +821456738275	

Node: App Mid-fi



News Updates & Guide





News Updates

Recieve **up-to-date news alerts** on both the app and device

 $\mathbf{\wedge}$

Multiple reports on closed road at 213 Pamamatta Rd.

Alert

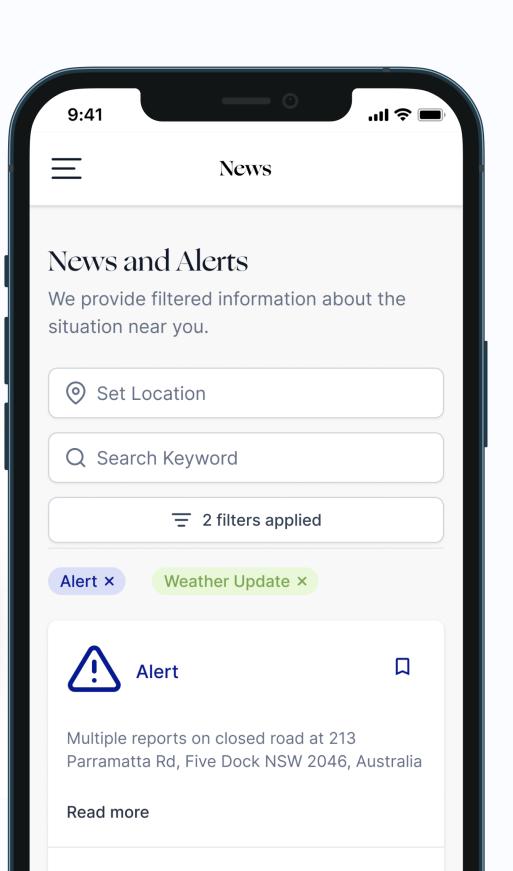
 \triangle

Multiple reports on closed road at 213 Parramatta Rd, Five Dock NSW 2046, Australia

Read more

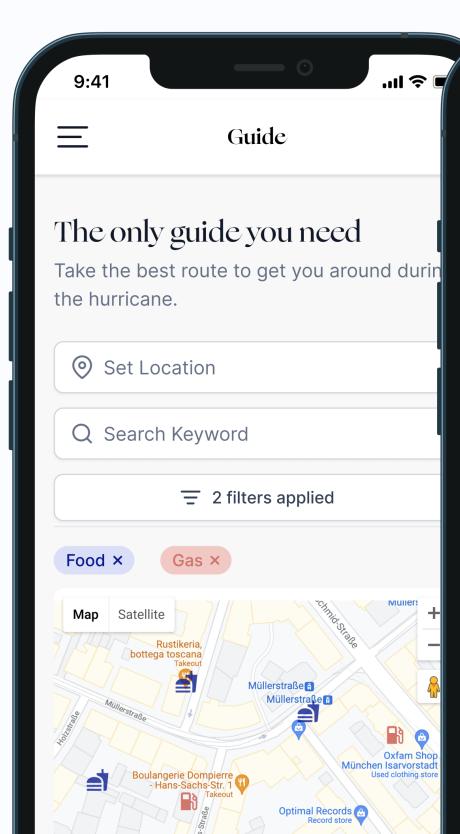
Australia

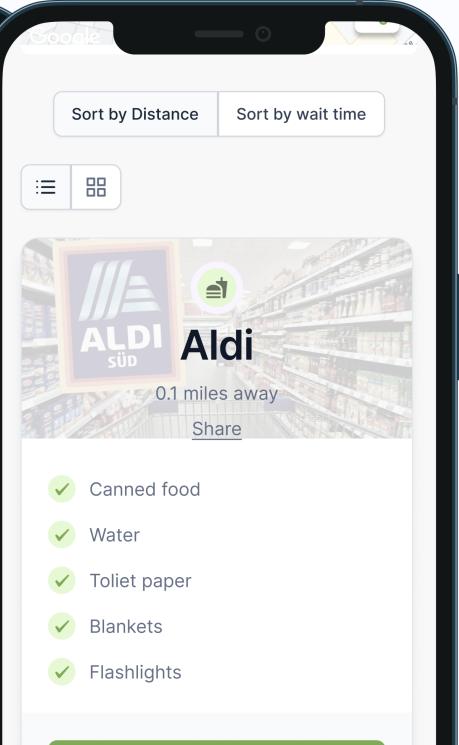
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Guide

Find necessary resources in their area vetted by **members of the community**

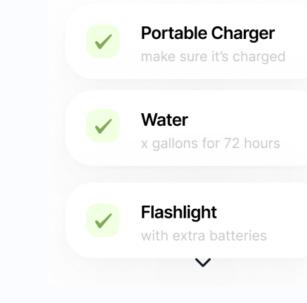




Take me here



Provide users with **shareable checklists** to help them plan



9:41	O	.ıll 奈 ■
Ξ	Plan	
Plan your Safet	y ¢	Share
Home Safety Re	sources Evacua	ation
− Home ↓	Status	Member
Gas 10 Gal	Got it!	
Canned food Available here	Not Yet	
Flashlight 2	Got it!	
Toliet Paper 30 Rolls	Got it!	

Radio Numbers

Give users the **phone numbers and frequencies** for local disaster organizations



9:41I 🤉 🗩					
_	Radio				
Contact with ease					
Don't know who to call? We have all the					
contacts you need. Don't worry!					
	Resources 🗸	Radio/Contact			
	Cajun navy relief Rescue volunteers	28.58 FM 823-124-1546			
	FEMA Emergency Manager	108 FM 546-768-2268			
	Team Rubicon Water and Food	108 FM 546-768-2268			
Д	World Central Meals	97.3 FM 574-763-9875			
	U Way of Miami	86.2 FM			

Profile

Save **important personal data** to their app and device

9:41	
Ξ	Edit Profile
Persona Update y	a l info our personal and medical informatic
First n	Share with health center In case of emergency, the will bl able to access this information for c assistance
Lov	
Last n	ame
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Phone	



 \checkmark

 \checkmark

Profile

...| 🗇 🔳

Personal info

Update your personal and medical information

Your details Please provide your health conditions and emergency contacts

Invite members If you are staying with someone, add them to the checklist to help things move more smoothly!

Get ready Check our list below and see if you are missing anything for hurrican Nick.

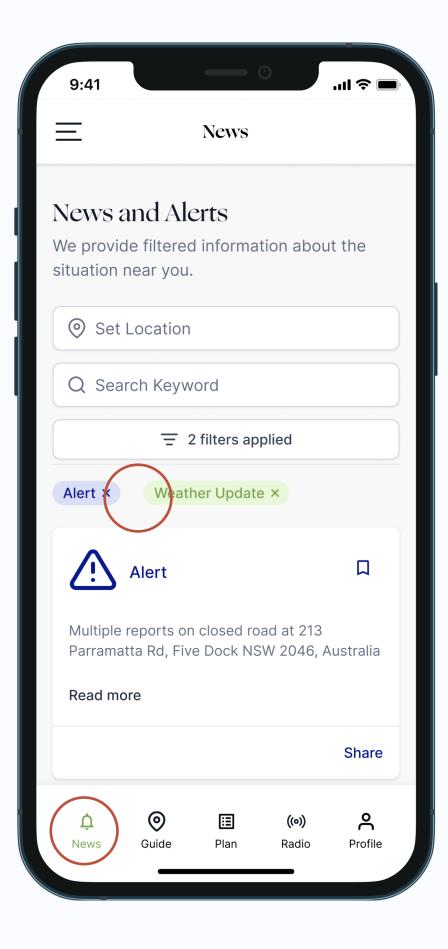
Shared with health center

In case of emergency, the -__ will be able to access this information for quick assistance

First name Love

Node: App Mid-fi User Testing

News User Testing



News > Feed

- Better wording
- Separate Alert and News section instead of having filters
- Recommendations based on your area (Or set location)
- View saved articles

Feed

9:41

Q []

...| 🗢 🗖

Alert

Multiple reports on closed road at 213 Parramatta Rd, Five Dock NSW 2046, Australia

$\bullet \bullet \bullet \bullet \bullet \bullet$

Recommended

News updates that might be useful to you

Updates: Snow becoming steadier with accumulating burst possible around evening commute

N.J. weather: Snowfall total predictions from 13 weather experts as monster winter storm gets closer

Trending

Popular news near your area

Snow is again in the forecast for the Midlands. When to expect more winter weather

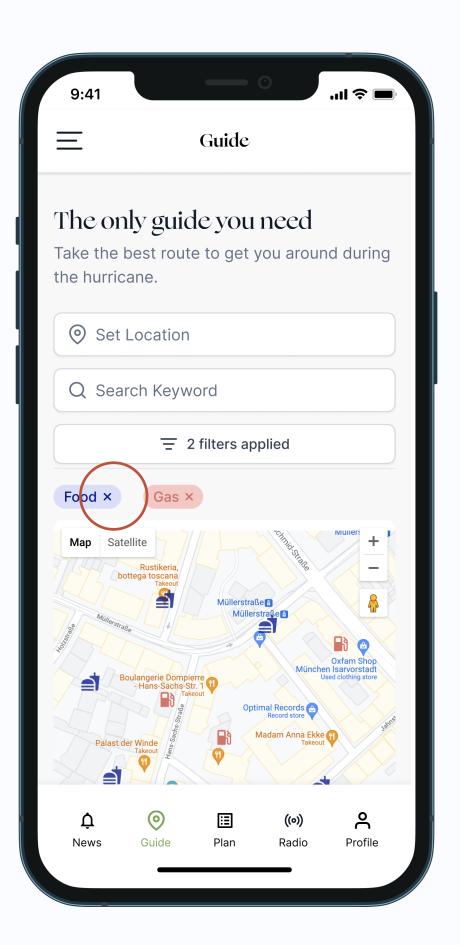
N.J. weather: Snowfall total predictions from 13 weather experts as monster winter storm gets closer

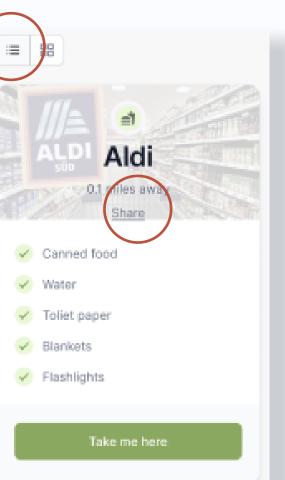
Updated weather forecast: Saturday snowstorm will bring more than 2 feet of snow -- and blizzard conditions -- to parts of Connecticut



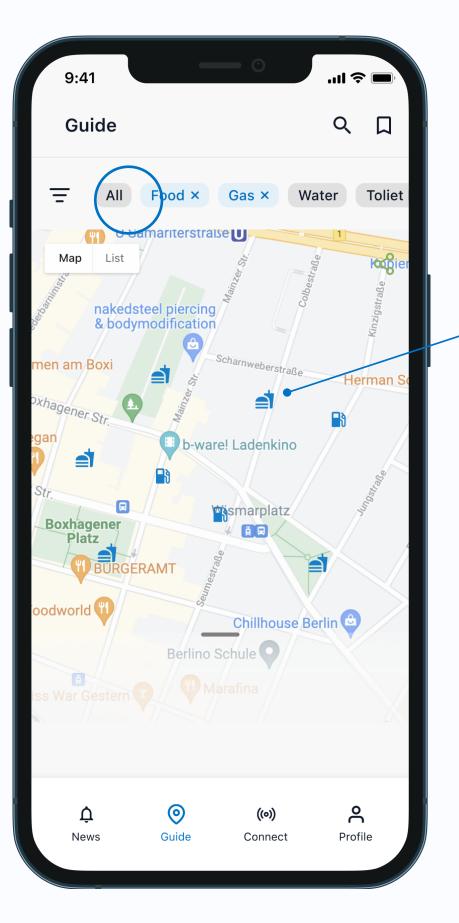
Guide User Testing

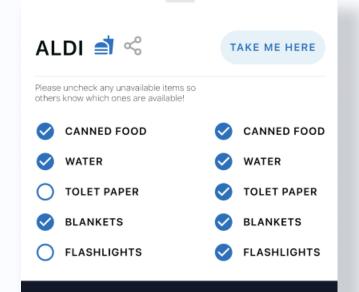
- Concerns with information overload
- Busy UX



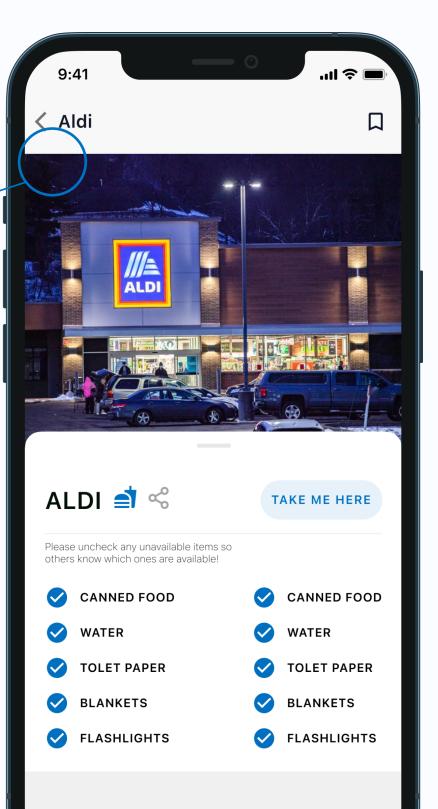


Guide





SUBMIT CHANGES

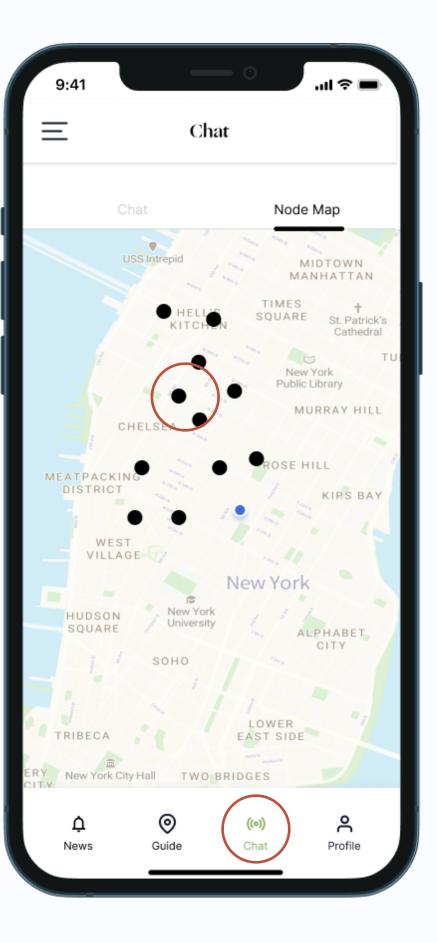


SUBMIT CHANGES

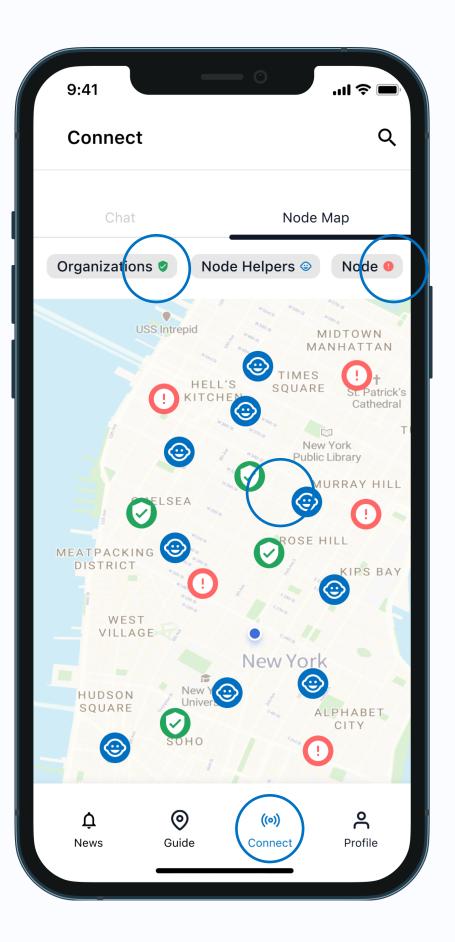
Chat User Testing

No differentiation between users

Improve UX writing

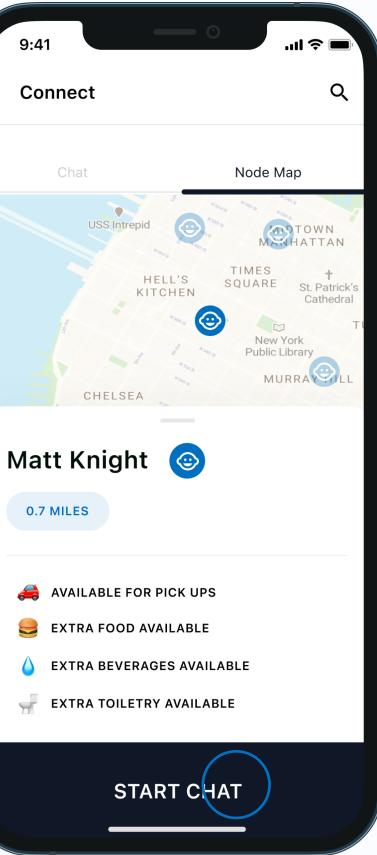


Connect



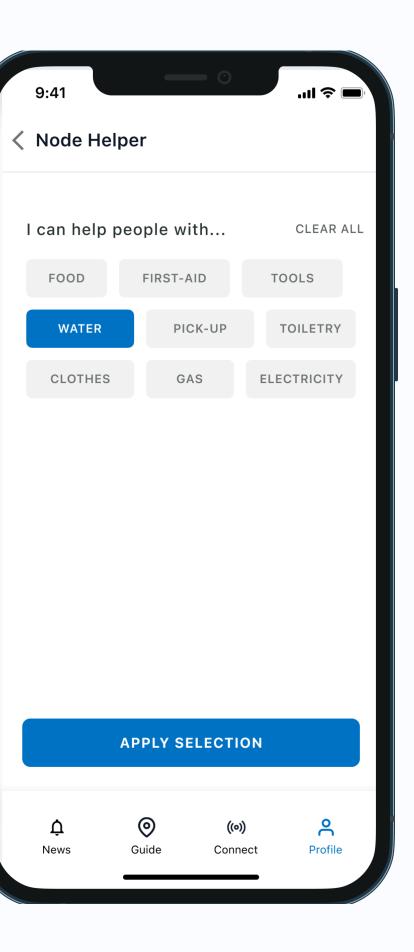
9:41 Connect 0.7 MILES

 Δ



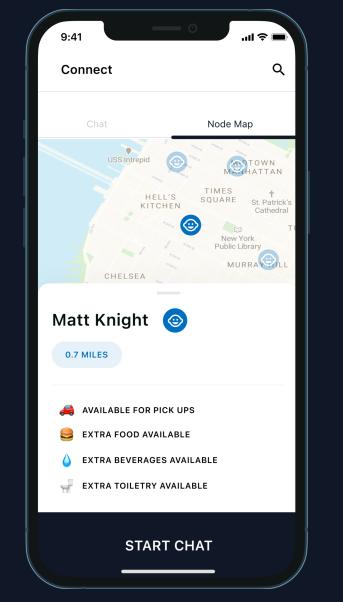


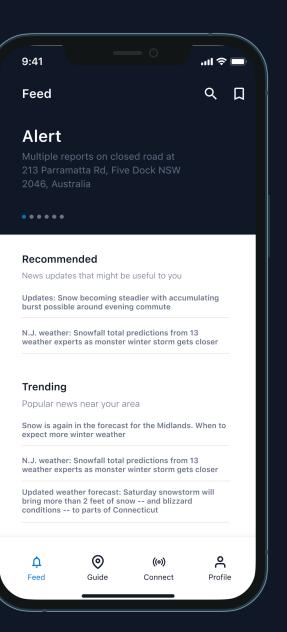
An easier way to help Node users

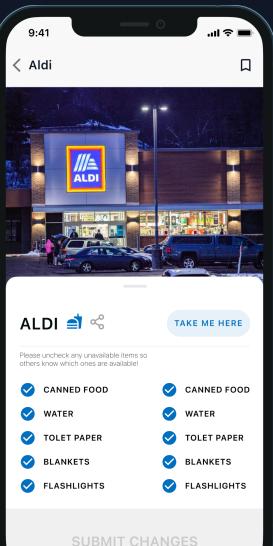


Hi-fi iteration 1

''' 송 🔳 9:41 Q Connect Node Map Organizations 🦻 Node Helpers 🐵 👘 Node 🕒 MIDTOWN MANHATTAN \odot IMES HELL'S SQUARE КІТСН Cathedral œ New York \odot Public Library \bigcirc MURRAY HILL ELSEA \odot \bigcirc DISTRICT IPS BAY \odot WEST VILLAGE New York \odot **(**© Nev HUDSON SQUARE ALPHABET \bigcirc CITY \odot (\cdot) 0 പ്പ Ļ ((0)) News Guide Connect Profile



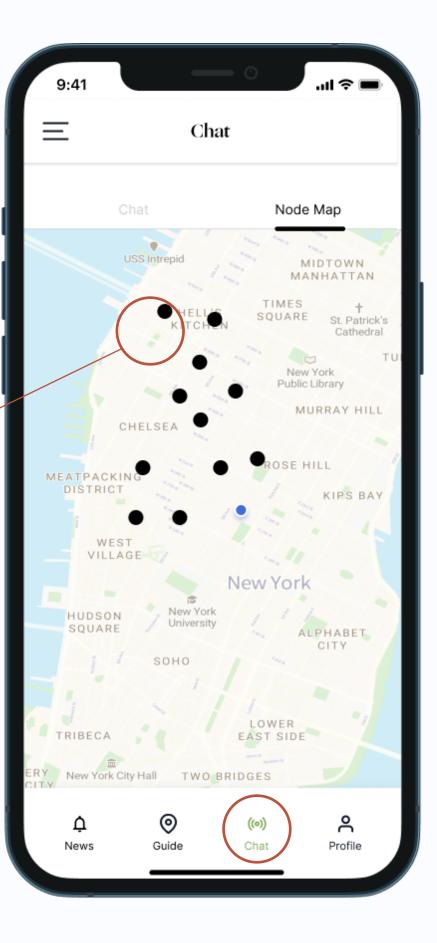




Node: App Hi-fi User Testing

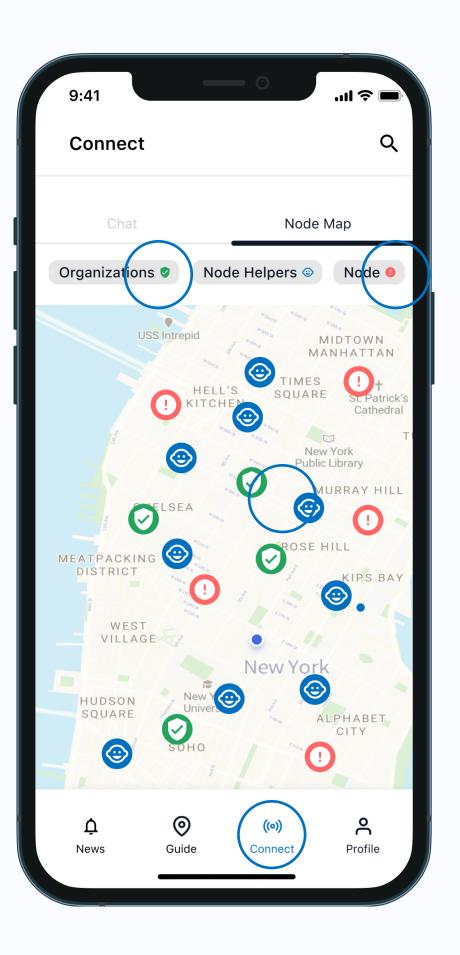
Chat User Testing

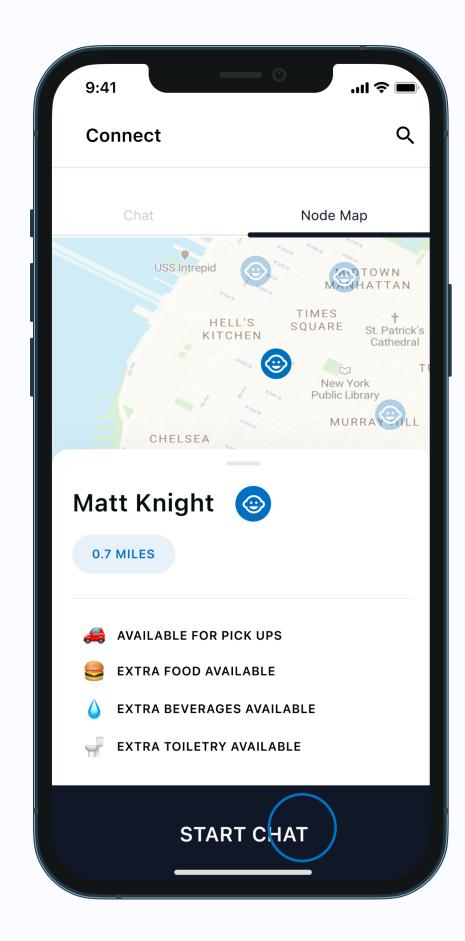
- Hard to understand icons
- No differentication between users
- Profile information of users



Connect

- New naming/icons
- Color coding





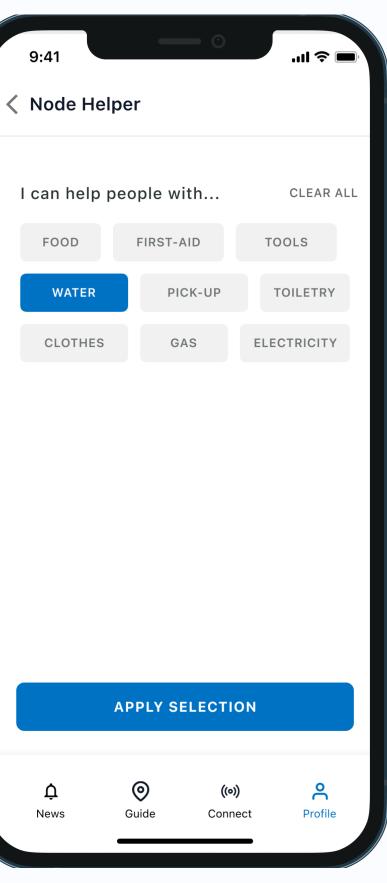


An easier way to help Node users

FOOD

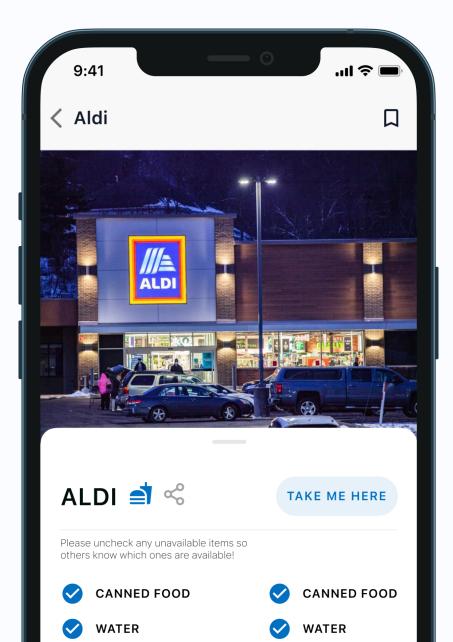
9:41

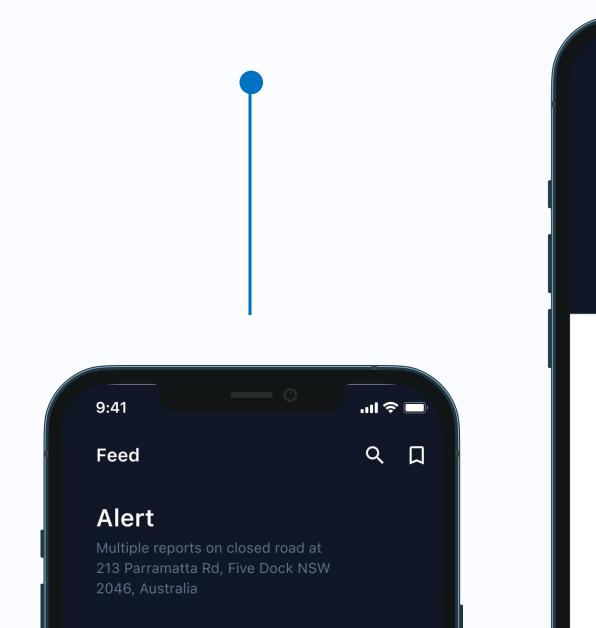
Ų News



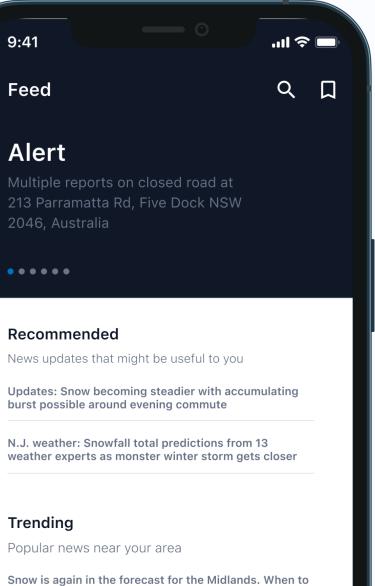
Connection to HMW's

HMW provide centralized, trustworthy, concise information in real time? HMW help people get the resources and information they need before and after a disaster? HMW help people prepare and plan for natural disasters effectively?



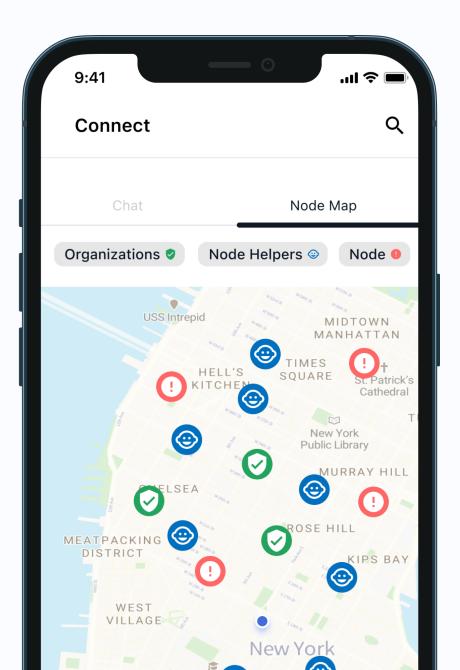


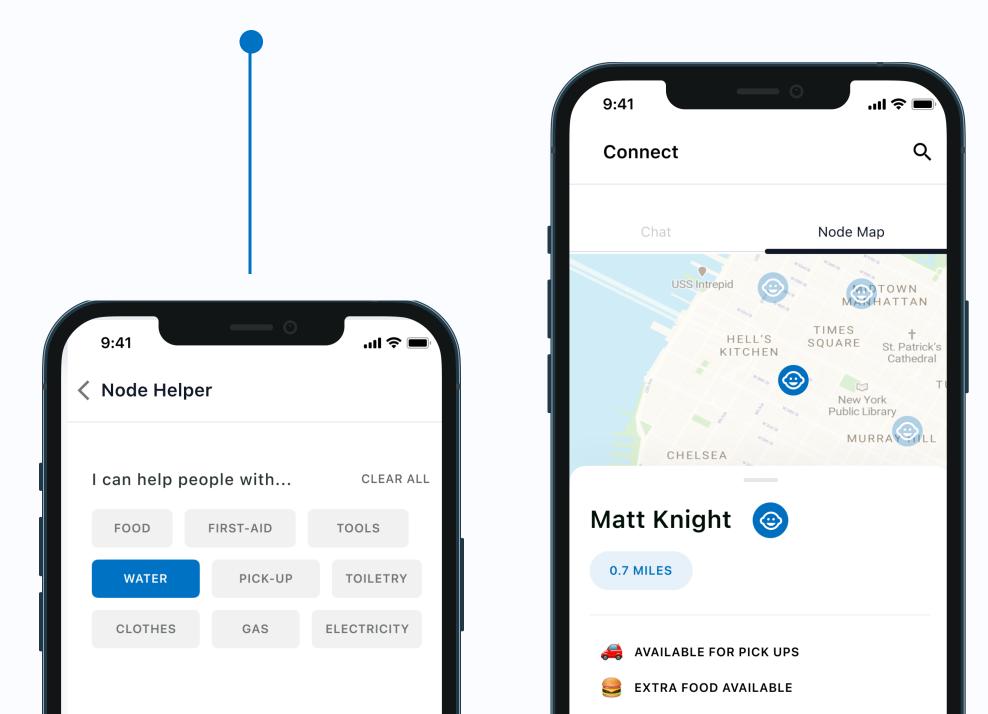
expect more winter weather



Connection to HMW's

HMW connect people with local volunteers and organizations for help and information?



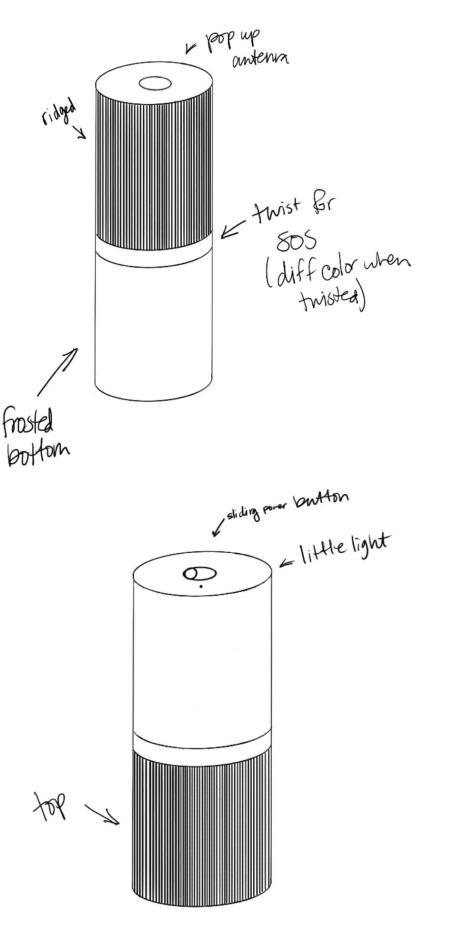


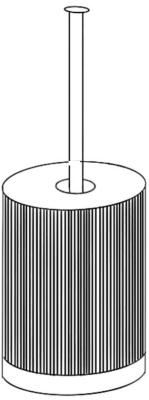
Node: Product Lo-fi & User Testing

Product Lo-fi

Features

- Cylinder with ridges to prevent rolling
- Pop-up antenna
- Full twist to send SOS message
- Acts as a node for the mesh network

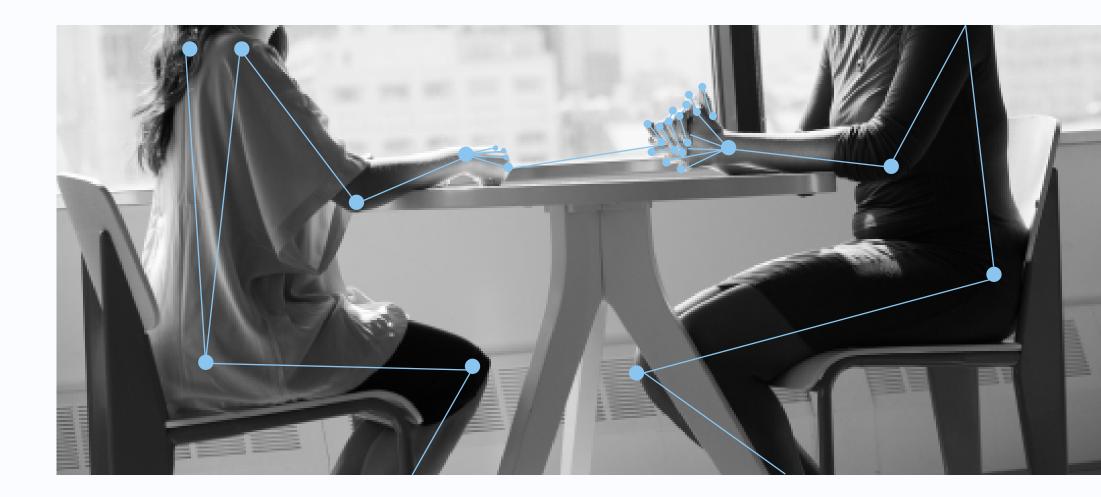




Product User Testing

9 Parcitipants

- Size
- Design
- Twist feature



Product User Testing

Positive

- Small enough to carry, but not too small
- Simple, clean design
- Twisting creates a fun, unique interaction

Negative

- Cylindrical shape can slip from hand
- Rectangular design is easier to put in your pocket and carry
- Skinny antenna in the middle looks weird





Node: Product Lo-fi & User Testing

Product Mid-fi

Changes

- Rounded-rectangle
- Thicker antenna
- Top and bottom ridged and frosted
- Power button on the side for ease of use



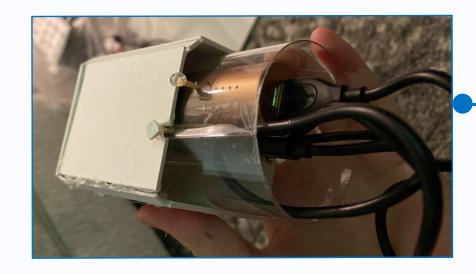


Product User Testing

Arduino Prototype

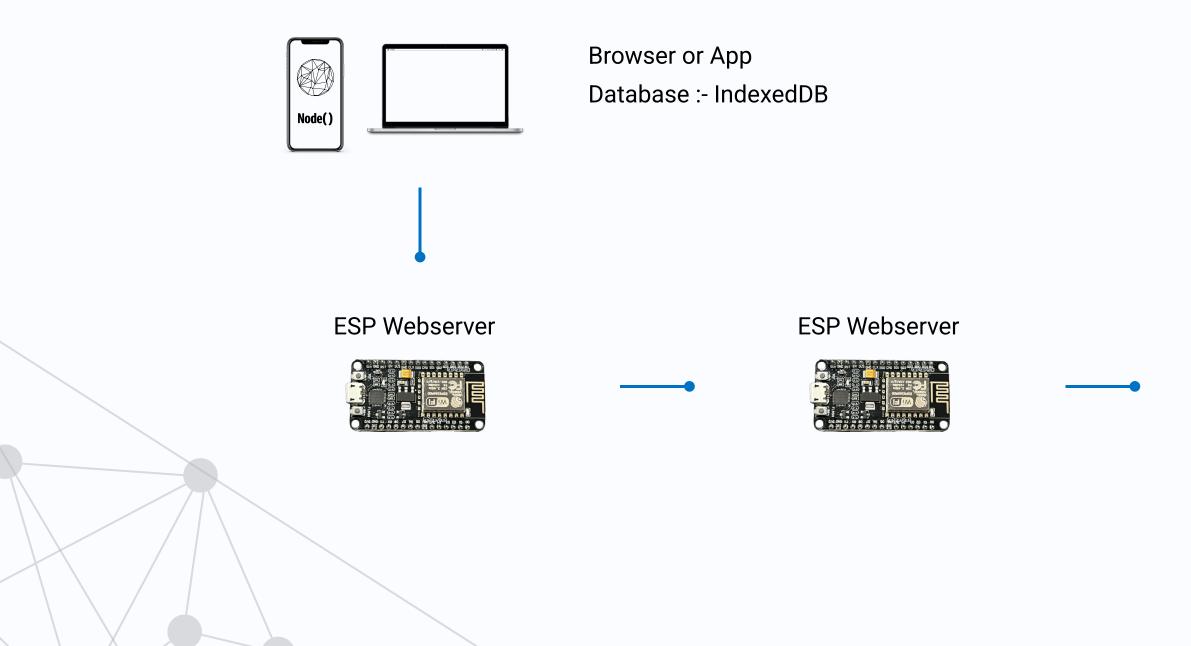
- Voice communication with two devices
- Chat communication platform on their devices





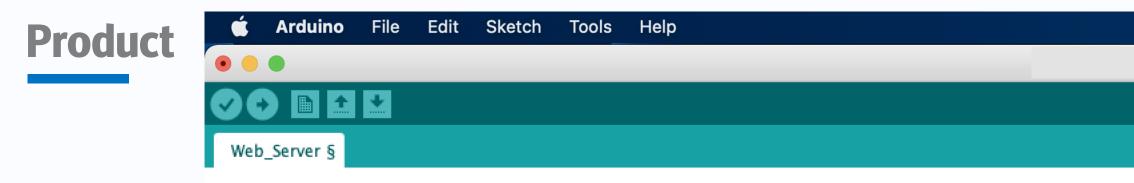
Product

esp provides all the files to the devices. it stores all the html, css and js files in the device itself. The advantage of ESP (8266) is that it can act as station point, access point, and both station/ access point. The nodes are connected in a mesh network using a Painless Mesh library.









#include "painlessMesh.h"

#include <ESP8266WiFi.h>
#include <ESP8266mDNS.h>
#include <WiFiClient.h>

#include <FS.h>
#include <SPI.h>
#include <ESPAsyncWebServer.h>
#include <WebSocketsServer.h>

#include <Wire.h>

#defineMESH_PREFIX"Ezra"#defineMESH_PASSWORD"Namechange"#defineMESH_PORT5555

#ifndef STASSID
#define STASSID "Node"
#define STAPSK "12345678"
#endif
#define STATION_PORT 5555

const char* ssid = STASSID; const char* password = STAPSK;

const int http_port = 80; const int ws_port = 1337; Arduino 1.8.19

Product

		Code Split Liv	ve 🔻
	× index.html		
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		Node Real time Communication	
E.			
 €~0		Enter your name	
•••			
		Start conversation	
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	14	 	
	15 ▼ 16	<pre><input <="" pre="" type="text"/></pre>	
	17	id="name_join"	
	18 19	placeholder="Enter your name" required	
	20	minlength="1"	
	21 22	<pre>maxlength="10" /></pre>	
	23		
	24	 <div></div>	
	25 ▼ 26	<pre><div> <input <="" class="btn" id="btn-join" pre="" type="submit" value="Start conversation"/></div></pre>	/>
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	31 ▼	<header class="header center"></header>	
	body		⊘ HTML ~ 1076 x 265 ~ INS 1:1



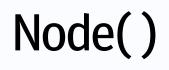


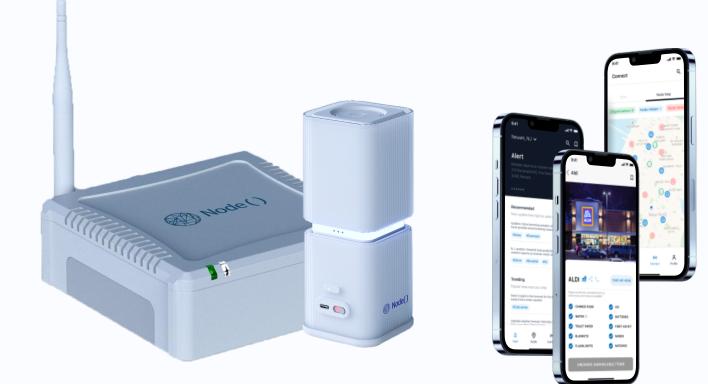




What is Node?







• **Devices**

- wireless network
- communication

• Application

- Emergency messages

• Up-to-date news and alerts • Important resource mapping and navigation • Connection to volunteers and community

• Create a decentralized, self-sufficient • Secondary form of emergency

Monica's Journey with Node





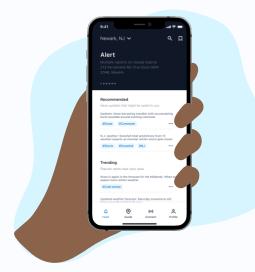
Monica receives an alert about an incoming hurricane

She goes onto the Node app and finds all of the information she needs about the storm.

She also finds where to get gas and other resources she needs with the best routes to get there.



When Monica gets back home, she feels much more prepared and waits for the storm to hit.



After a while, the power goes out and she has no service, but Monica isnt worried because Node keeps her up-to-date on the latest news and alerts. She's also able to still get emergency help using the Node network.



When her window breaks, and she realizes her phone is dead, she twists her device to contact emergency help. A local disaster organization talks to her with the walkietalkie and tells her what to do



Monica went to the grocery store Node suggested and was able to find everything she needed. She upvotes it to notify other users that it is a good place to go.



Eventually, she needs more resources and Node let's her know where to find them and the safest routes avoiding any road closures and debris.



















0.3 - 0.6 miles



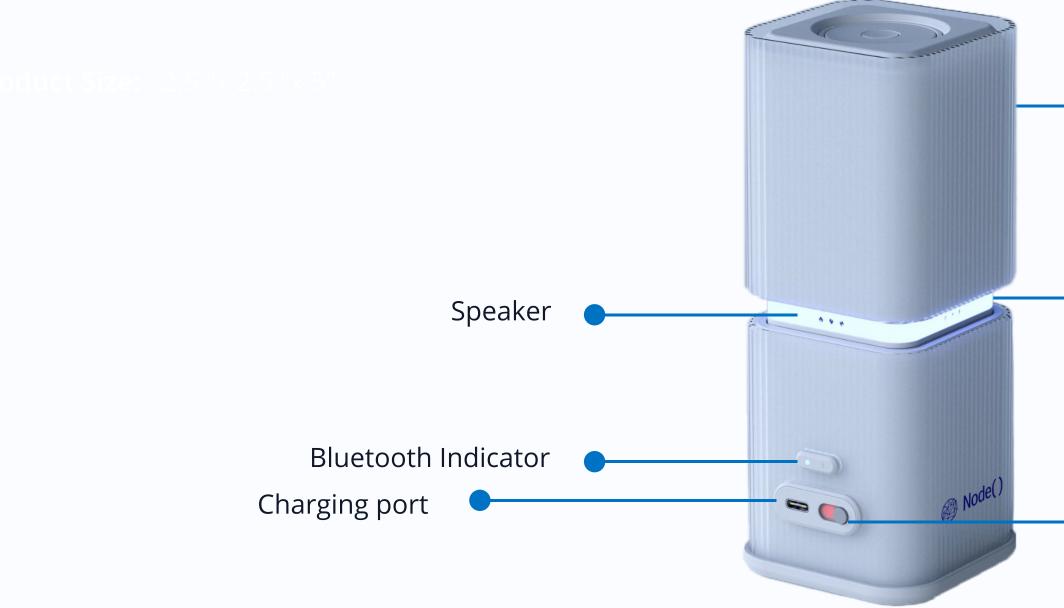
Always stays connected to other nodes and beacons



Can work as a stand-alone voice communciation device

SOS Twist to contact emergency help

How does it work



















1 - 2 miles







Node (Beacon)

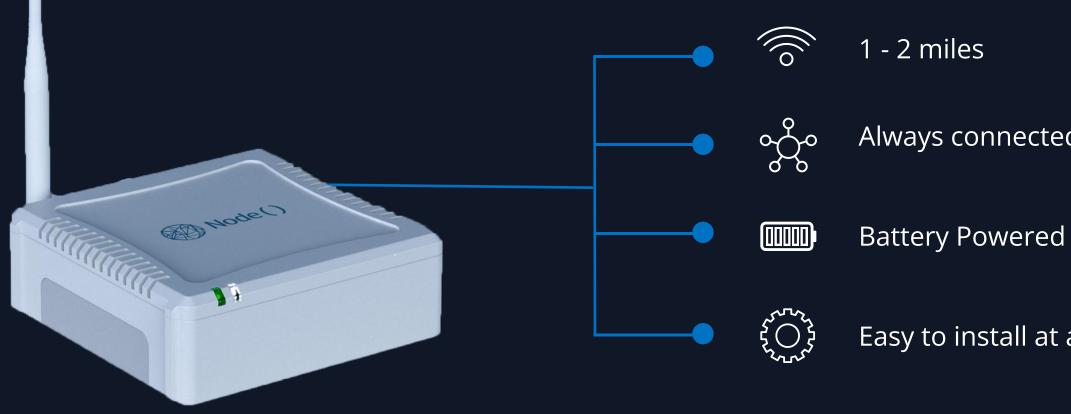


the area

Set up in public spaces

Organizations set up beacons around

Node (Beacon)



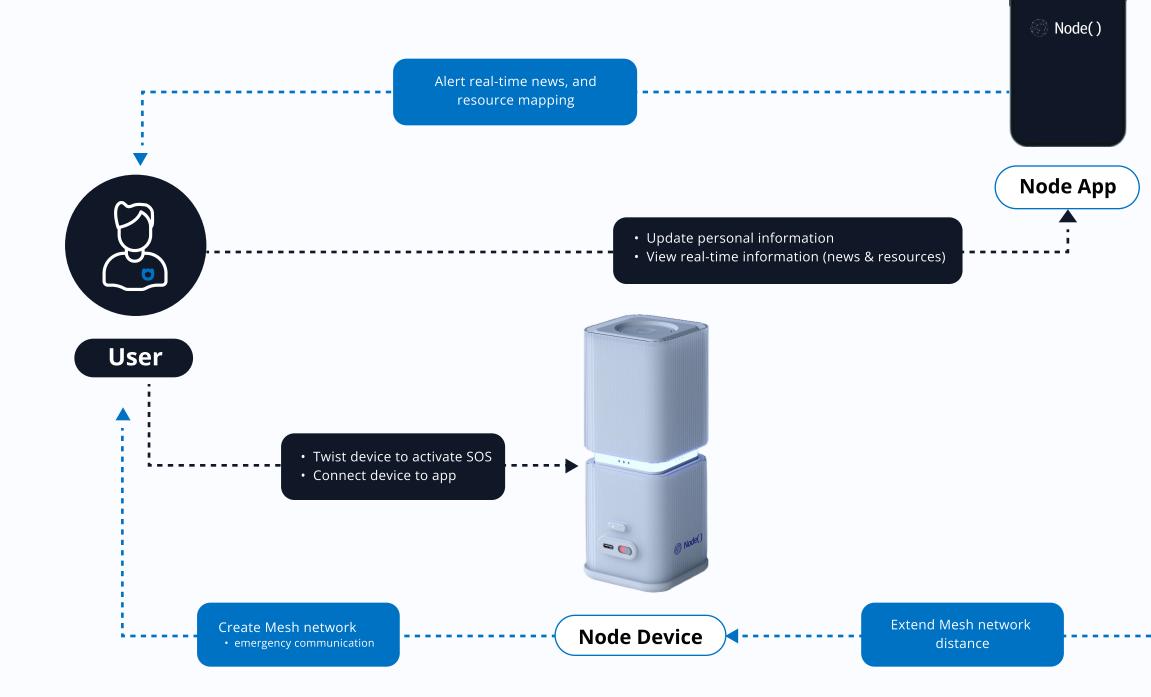
Always connected to nearby Nodes

Easy to install at any location

What is a mesh network?

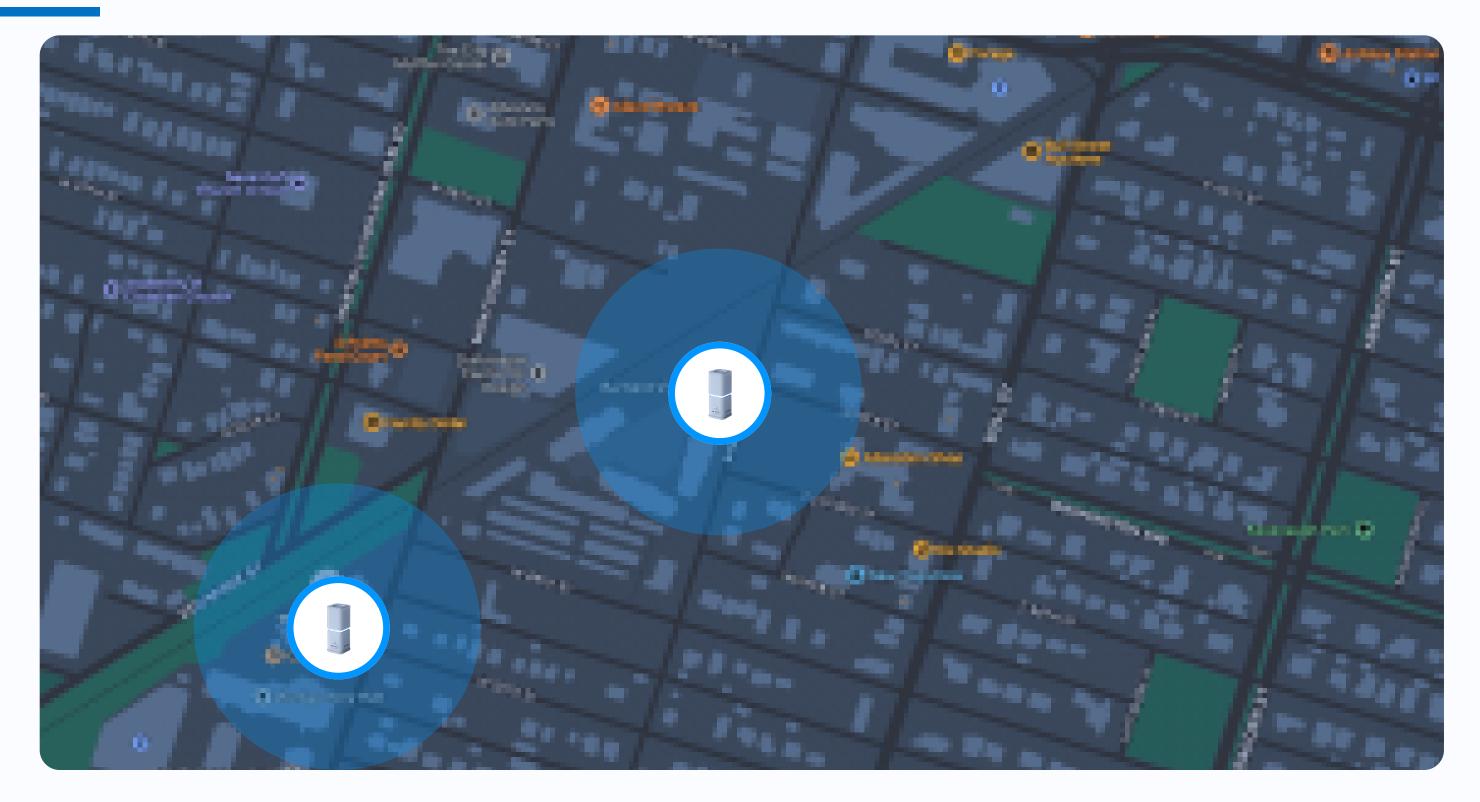
A communications network in which there are at least two pathways to each node. If one of the paths fails, the other is still available.

Interaction Model

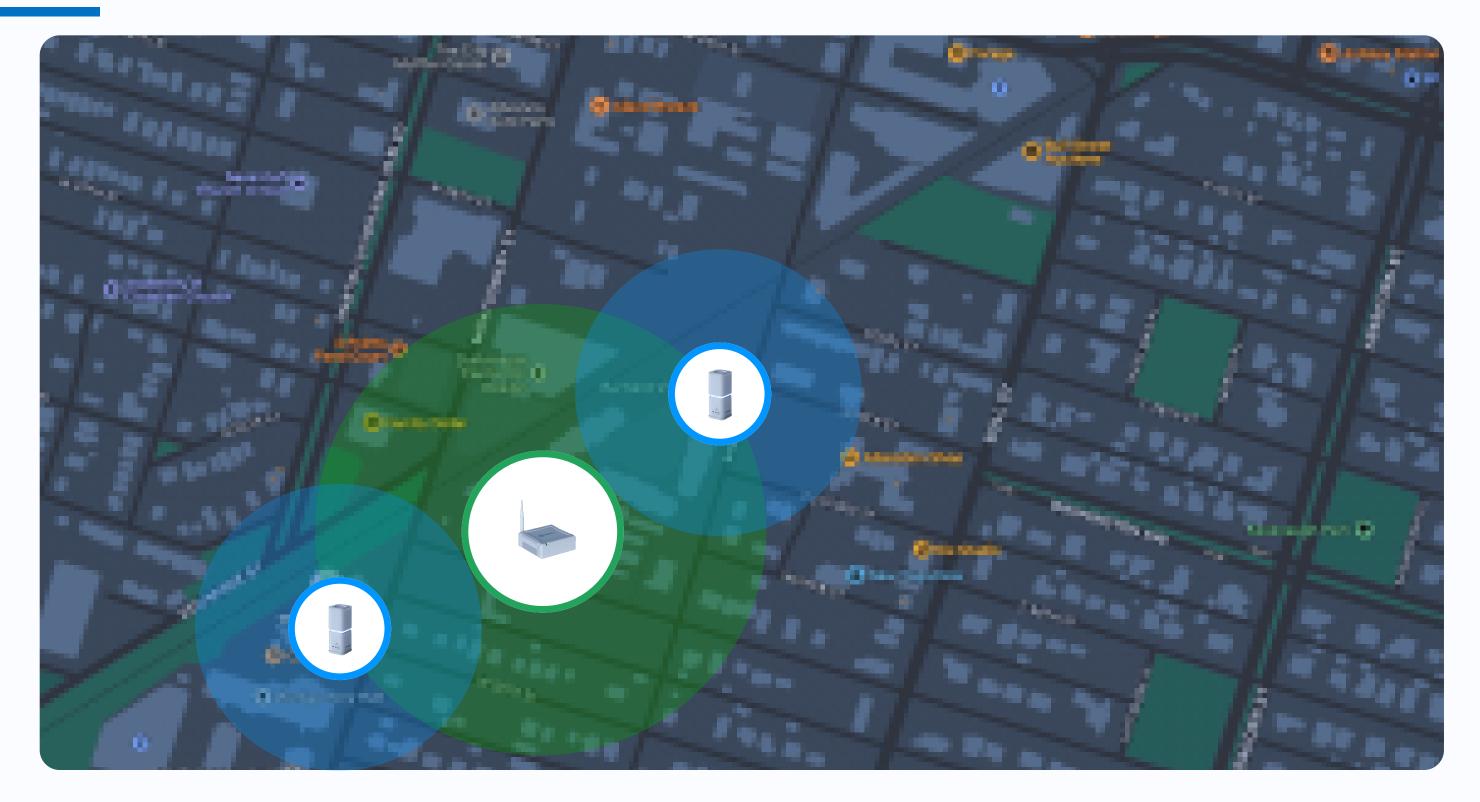




How it works



How it works



How it works





HMW provide a reliable, accessible, alternative form of **communication**?





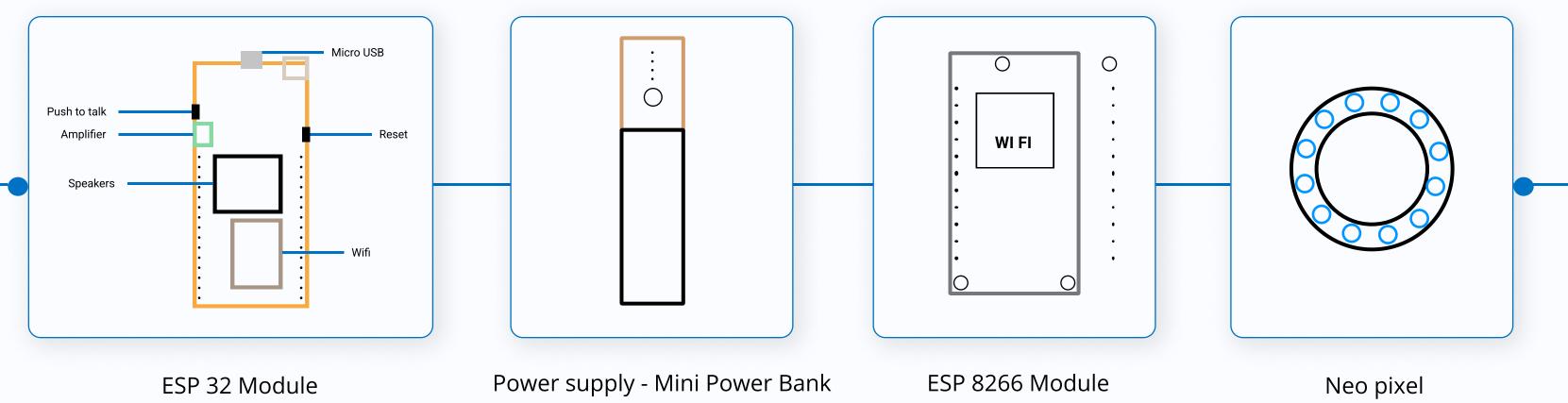




Node() Prototype



Components Used for the physical Prototype



What can the prototype do?

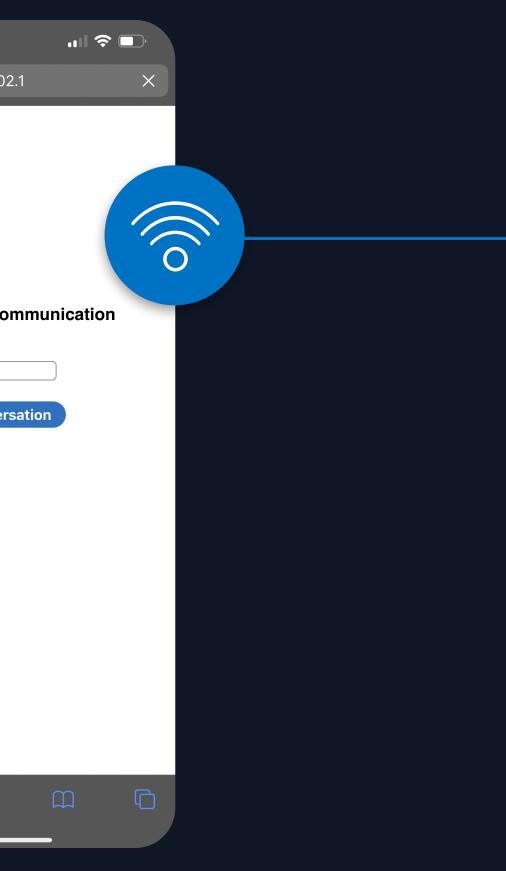
- The modules are connected in a mesh network all the time
- It does not rely on any internet connection
- Can talk within a limited range by pushing the button on the side
- Using a browser on any device can connect to the device using WIFI

e VIF

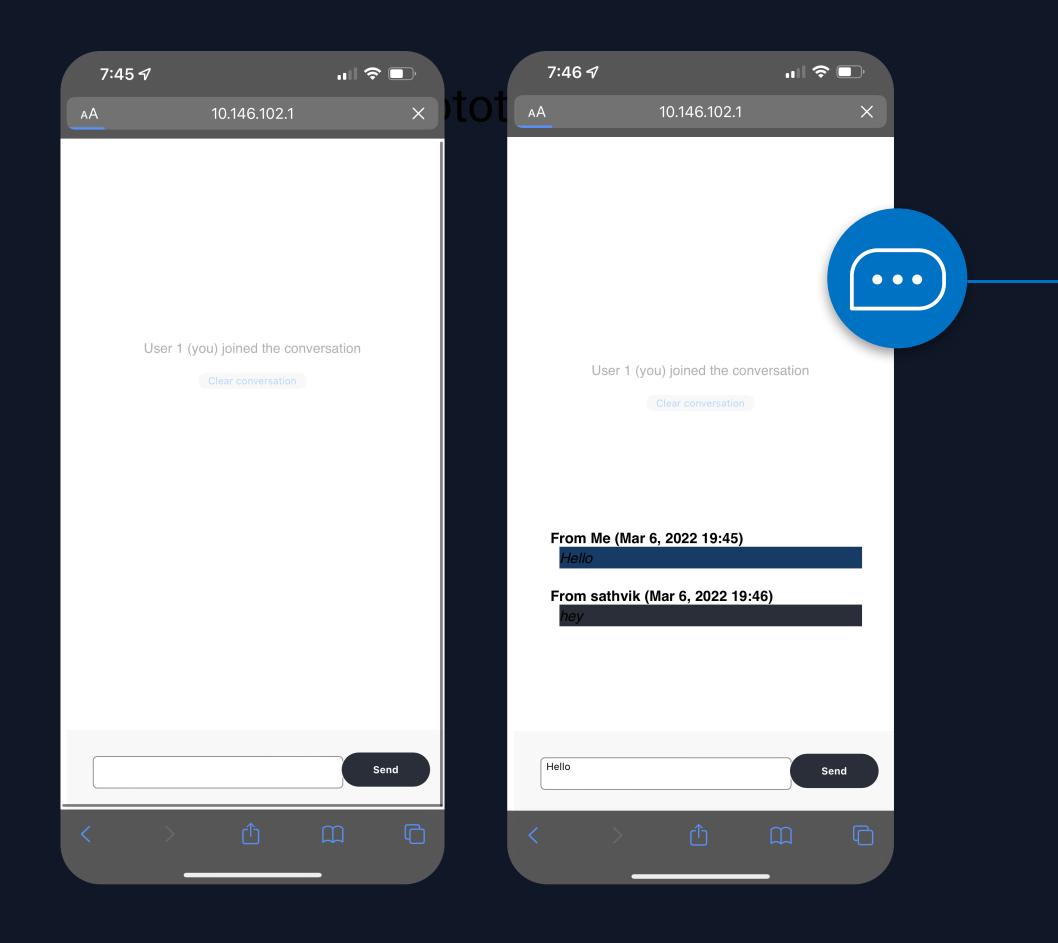
Using a browser on any device can connect to the module using WIFI

7:45 ୶ 10.146.102.1 AА Node Real time Communication Enter your name Start conversation

ſ



You can get into communication platform , send or receive texts from everyone on the server.



Coding Arduino

#include "painlessMesh.h"

#include <ESP8266WiFi.h>
#include <ESP8266mDNS.h>
#include <WiFiClient.h>

#include <FS.h>
#include <SPI.h>
#include <ESPAsyncWebServer.h>
#include <WebSocketsServer.h>

#include <Wire.h>

#define	MESH_PREFIX	"Ezra"
#define	MESH_PASSWORD	"Namechange"
#define	MESH_PORT	5555

#ifndef STASSID
#define STASSID "Node"
#define STAPSK "12345678"
#endif
#define STATION_PORT 5555



Coding WEbpage

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	<pre><meta content="width=device-width, initial-scale=1.0" name="viewport"/> <link href="style.css" rel="stylesheet"/></pre>		}
	<title>Node communication platform</title>	10	
		10	#logi
	<pre><heads-< pre=""></heads-<></pre>		
10	<pre></pre>	12	000
11	<pre>div id="loginPage" class="PageShow center"></pre>	13	bao
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39	<pre></pre>		
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44	<pre><form id="form_location"></form></pre>	41	backg
		42	}
		43	

44 .PageHide{ 45 display: none;

nover{

Users > sathvikreddy > Desktop > esp code > Web_Server > data > # style.css > ...

X

```
ont-family: "Montserrat", sans-serif;
in-height: 100%;
isplay: grid;
rid-template-rows: 1fr 1fr 1fr ;
ackground-color: ■#ffffff;
```

```
oginPage {
overflow: hidden;
background-color: ■#ffffff;
osition: fixed;
op: 200px;
 idth: 95%;
eight: 500px;
olor: □rgb(0, 0, 0);
 lign-items: center;
 grid-row-end: 1;*/
-index: 1;
adding: 2px 2px 2px 2px;
order-radius: 5px;
argin: 0px 30px auto;
```

ckground-color: □#0072C4; /* Blue */ rder: none; lor: ■white; ding: 10px 20px; t-align: center; t-decoration: none; play: inline-block; t-size: 16px; der-radius: 5px;

kground-color: □#003D69;

Moving Forward what changes need to be made to the product.



current model

- ESP WIFI module
- Transmit at 2400 MHz

Since we do not share any large media files and range is the priority make the device to work between 5-30MHz

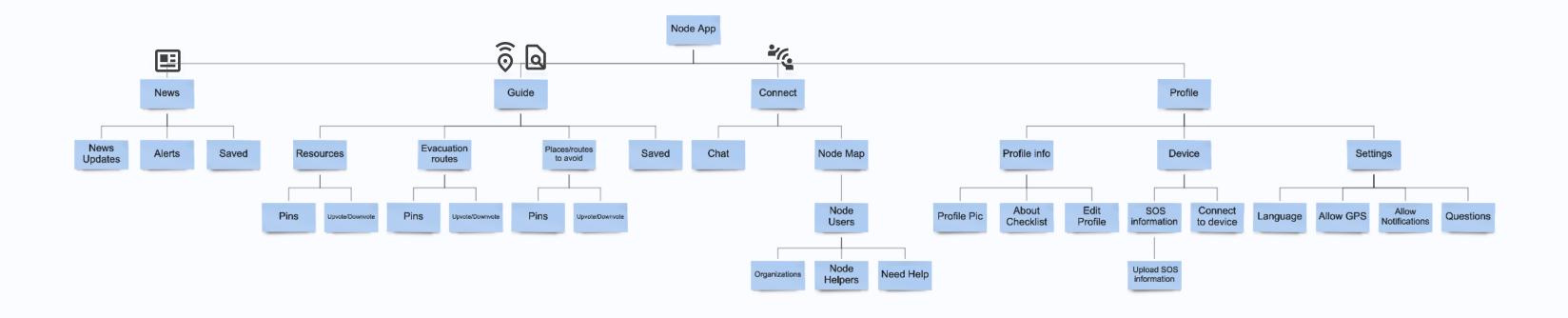


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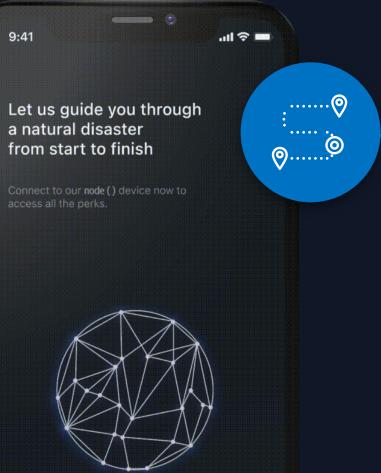




Node (Onboarding)

9:41

a natural disaster from start to finish



I'll look around first

Sounds good



News Update Users recieve credible, up-to-date news alerts

🖗 Node

Safety alerts near your area.

Multiple reports on closed road at 213 Parramatta Rd, Five Dock NSW 2046, Australia

9:41

Newark, NJ 🗸

Alert

Recommended

News updates that might be useful to you

burst possible around evening commute

#Snow #Commute

N.J. weather: Snowfall total predictions from 13

#Storm #Snowfall #NJ

Trending

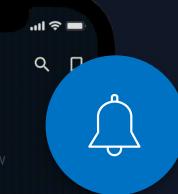
Popular news near your area

expect more winter weather

#Cold winter

than 2 faat of

0 Δ Feed Guide



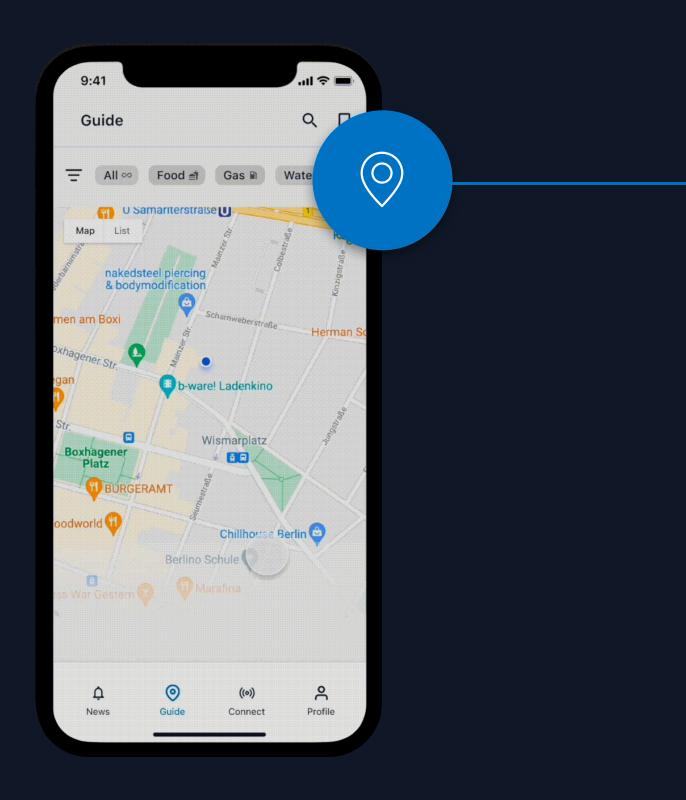




Profile



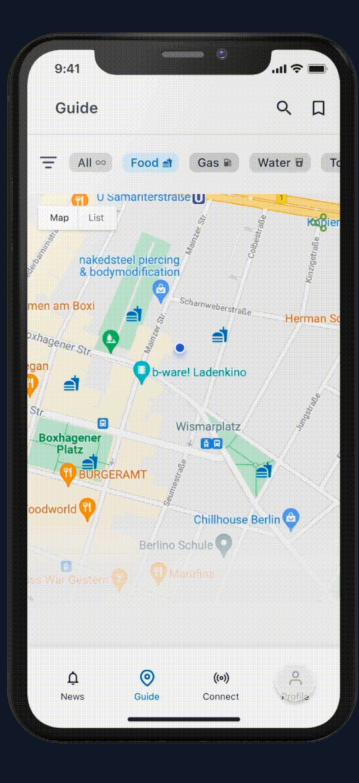
Guide Provides users with a way to find necessary resources in their area vetted by members of the community

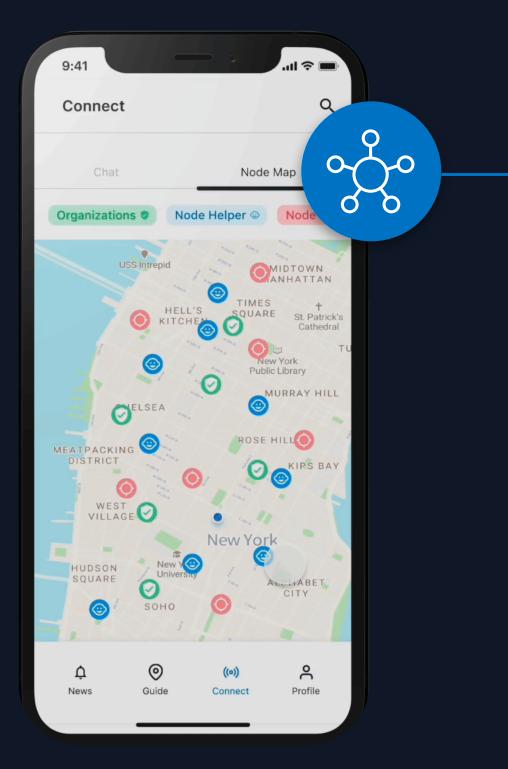


Node(Connect)

Connect

The Node device uses mesh network technology to keep users connected and able to get help

















Typography:

Meta Headline Pro

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z a b c d e f g h i j k l m n o p q r s t u v w x y z 1234567890! @ #\$%^&*()_+{}[]:"|;'\<>,.?/ SF Pro text

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z a b c d e f g h i j k l m n o p q r s t u v w x y z 1 2 3 4 5 6 7 8 9 0 ! @ # \$ % ^ & * () _ + { } [] : " | ; ' \ < > , . ? /





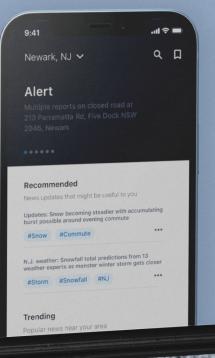


Help is just a tap away.



UPDATE 2022/02/29 14:00 EST

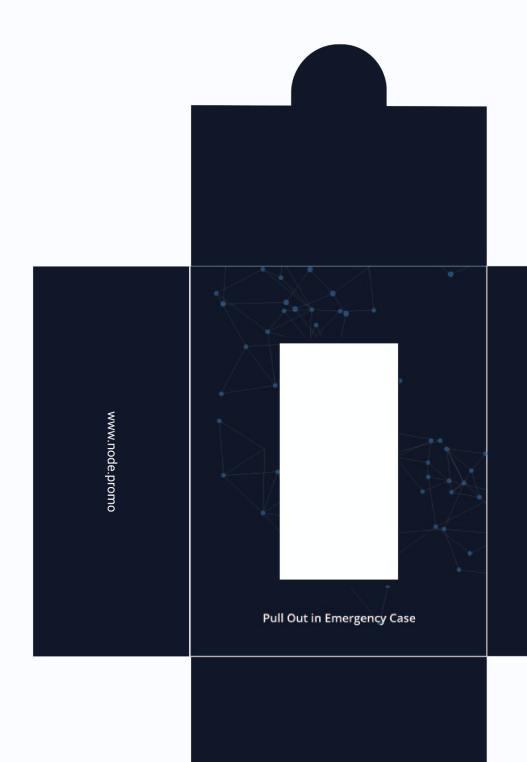
Flash freeze on roads, wind gusts of up to 40 mph possible during Saturday storm. The National Weather Service says a







Package Design





Emergency Instructions



🛞 Node()

Twist the device and it'll connect you to an organization

The light will turn blue once the aler has been sent. You can talk to the people on the other end, we have a mic installed!



Scan to download app Pair product with our app at the bottom of box

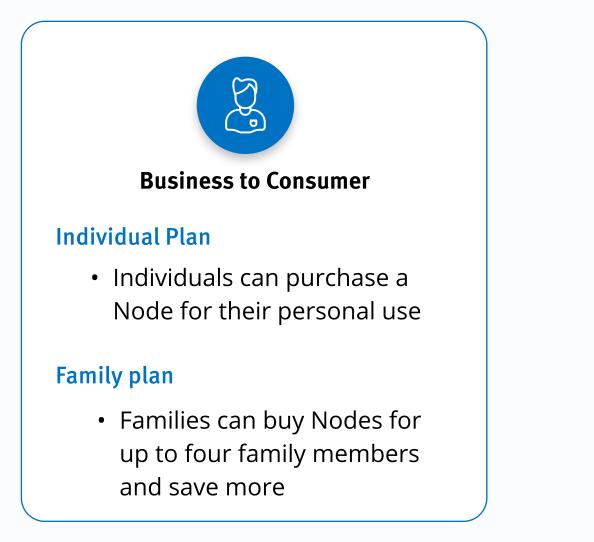
Package Design







Pricing Model





Business to Business

- City government and organizations can contact us for a quote
- Scalable pricing
- Product sold at cost



Individual Pricing

Sell directly to consumer



Individual Plan

- Buy Node **\$70** (12 month 0%APR, **\$6** per **month**)
- \$2 per Mb



Individual Pricing

Sell directly to consumer



Family Plan

- Buy **2** Node for **\$135**
- \$2 per Mb

ave \$5



Individual Pricing

Sell directly to consumer



Family Plan

- Buy 3 Node for **\$195**
- \$2 per Mb

ive \$15



-

Individual Pricing

Sell directly to consumer



Family Plan

- Buy 4 Node for **\$250**
- \$2 per Mb





ive \$30

Organization Pricing

Wholesale to Organization (B2B)



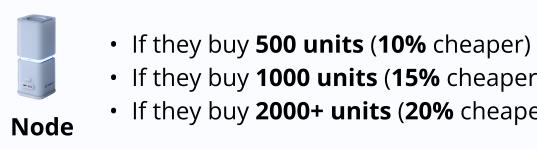
Buy in bulk (Offering Quotes)

Rents out to people

- Rent out **monthly** (**\$5**) per node + pay usage **\$2** per **MB** to us)
- All rentals go through us with **equiptment fee** being sent to government or organization



• (**\$74 base**) and node (**\$50 base**) from us in bulk (have set packages based on area)

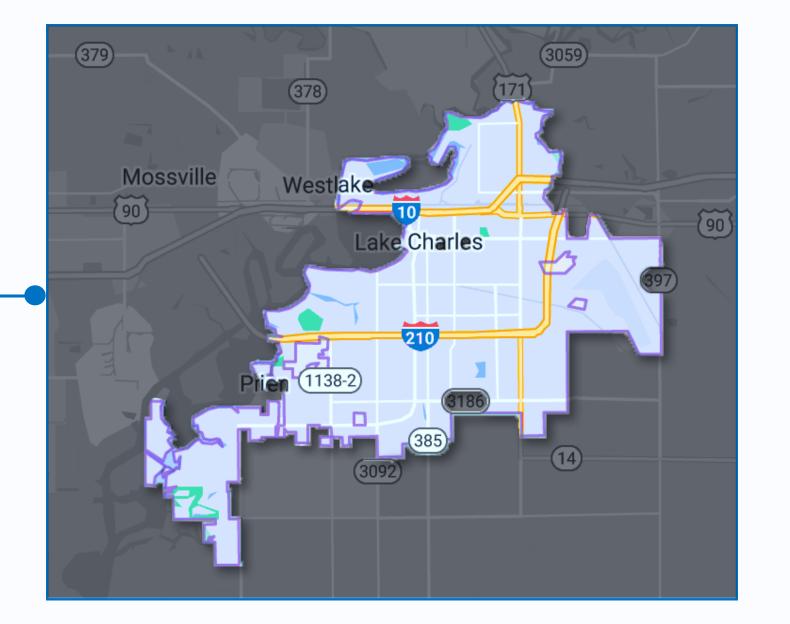




- If they buy **100 units** (**15%** cheaper)
- Beacon
- If they buy **200+ units** (**20%** cheaper)
- If they buy **50 units** (**10%** cheaper)
- If they buy **1000 units** (**15%** cheaper) • If they buy **2000+ units** (**20%** cheaper)

Node for Monica's city

Lake Charles, LA



1п



22% below poverty level (7,260 low income people)

:	

47.7mi size Recommend 1 beacon for every 2 miles

City government needs





3630 nodes (approximately \$145,200)

32k households

2.2 people per household 1 Node per housegold

100 beacons (approximately \$6290)

Total: \$151,480

Business Plan

Key partners	Value propositions	Key act	ivities	Customer relationships
 Natural Disaster hotlines 911 Government Agencies Local organizations & volunteers Local disaster services Communities Motivations for Partnerships Optimization in spreading news and alerts Reduction of traffic Focus on people who really need help Expedited relief and recovery 	 Risk reduction during natural disasters Trustworthy and essential information only for users Reduced panic and worry by providing, up-to-date, reliable news based on location, as well as resource mapping Reliable form of communication utilizing radio and mesh network technology for users to get help and stay in the loop Increased customization and improved usability from current solutions 	 Platform to cornecessary reso Services that he through natural smoothly Streamlined information on location and Key reso Physical prod Intellectual reas data collection news filtering Human resources 	urces elp users get al disasters formation based d need burces luct esources, such ction and g urces; reliable	 Co-Creation: Interactive map where users can create a better experience, for example voting on whether a store has important resources people are looking for Community: Radio and app connect users to local community for help, updates, and safety
Cost structure			Revenue streams	5
 Fixed pricing: Asset sale/List price: \$70 No User pay \$2/Mb they use Production Cost Employee Cost Marketing Cost 	ode product, \$74 Beacon		_	digital - social media, news, magazines) : Investment (ROI) is estimated at 20% if sale:

Customer Segments

- Mass market:
- People who are not used to going through natural disasters, live far away from support network, want specific disaster guidance
- Communities using Node for help and safety

Channels

- Partner channels:
 - Local disaster services, natural disaster hotlines, resource distribution locations
- Website
- Social media
- Instagram and Twitter

sales grew by \$200 and spent \$1000 on

Product Costs



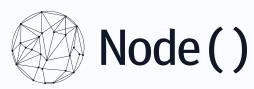
Components	Price
WIFI	\$1.789
Radio	\$5
Antenna	\$3
Battery	\$10
Amplifier	\$0.75
Speakers	\$5
Microphone	\$1
Wiring,MISC	\$5
Assembling, testing	\$5
Manufacturing	\$5
Packing, Logistics	\$5
	≈ \$47

WIFI Radio Antenna Battery Amplifier Speakers Wiring,..MISC Assembling, Manufacturin Packing, Logis



Components	Price
I	\$3
іо	\$10
enna	\$5
ery	\$30
olifier	\$0.75
akers	\$5
ng,MISC	\$5
embling, testing	\$5
nufacturing	\$5
king, Logistics	\$5
	≈ \$74

Implementation Roadmap



Pre-pilot

Q1-2022

Activity

Pitch the project to **potential partner** organizations and government facilities

Discuss with manufacturer



Project oversight Project adjustments

Reach out to **local stakeholders** Recruit **essential employees** Reach out to potential partners

Implementation Roadmap

Pilot

Q3-2022

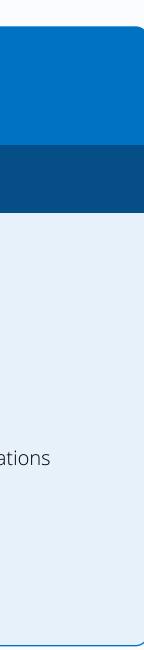
Activity

Launch and monitor with partenered organizations

Market validation (Go/No go)

Q4-2023

Roll out Node() with wide implementation with partnered organizations

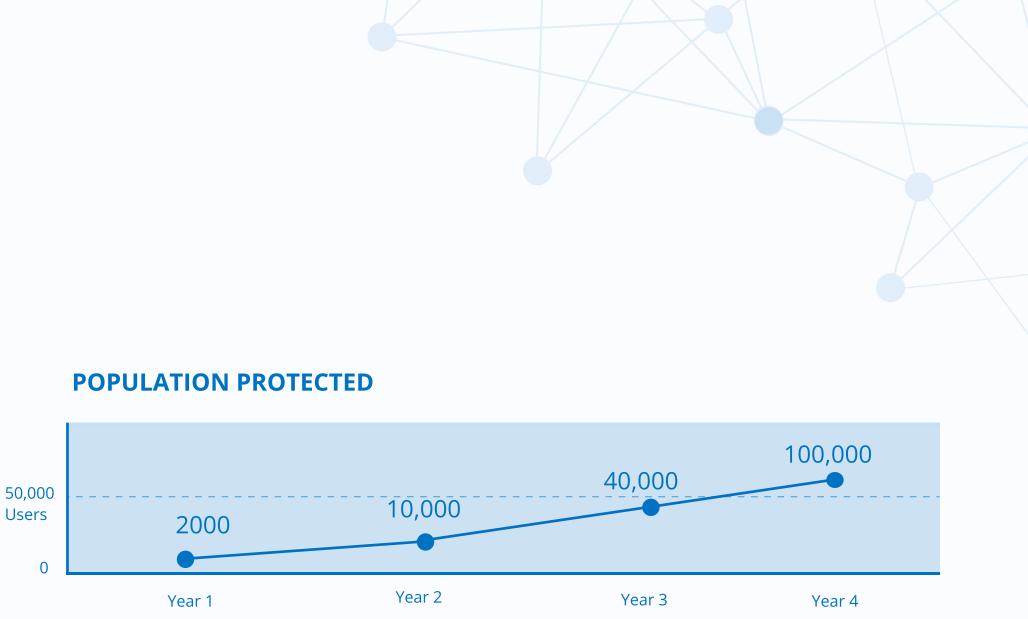




Market Size

Global Telecom Services Market

- USD **1,657.7** billion (2020)
- expected growth rate to increase by **5.4%** from 2021 to 2028



- Final Deliverables





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https://www.youtube.com/ watch?v=JakiCRpt1ss

Lookbook, Poster, Selected Images







9:41 < Aldi

ALDI 📑 🗠 📞

CANNED FOOD

O TOILET PAPER

S FLASHLIGHTS

SUBMIT CHANGES

0

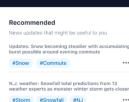
✓ WATER ①

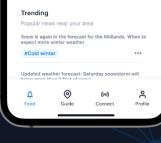
SLANKETS

9:41

Node helper

🜏 Matt Knight







UPDATE: Flash freeze on roads, wind gusts of up to 40 mph possible during Saturday storm

The National Weather Service says a powerful storm system that will impact New Jersey this weekend is likely to drop 3 to 4 inches of snow and sleet on the state's northwestern region and create hazardous driving conditions on Saturday.

For the rest of the state, the storm is expected to bring moderate to heavy rain. along with winds gusting as high as 45 to 50 mph at times — strong enough to blow around outdoor furniture and knock down some trees and power lines.







Node()

Reliable Disaster Communication



Problem

Natural disasters are very unpredictable and the ways information is spread and communication is handled only make a bad situation worse. On top of that, when the power goes out and cell service is down people are left without the use of the technology they depend on so much.

Solution

Node uses mesh network technology to form a self-sufficient wireless network that users can access even when normal systems fail. Using our network, users can send emergency messages, see up-to-date news and alerts, find important resources, and find the safest routes all on one, reliable platform.

> .⊪≑∎ 0 г

> > ALDI 🛋

Connect to emergency contacts

(D) Nod

SOS

News Update Users recieve credible, up-to-date news alerts



Provides users with a way to find necessary resources in their area vetted by members of the community



Connect

Using our network, users can message with others users, volunteers, and organizations for help and guidance

Alert

ecommended evis updates that might pdates: Snow becoming arst possible around eve #Snow #Commute

nding

000



Safety with a twist





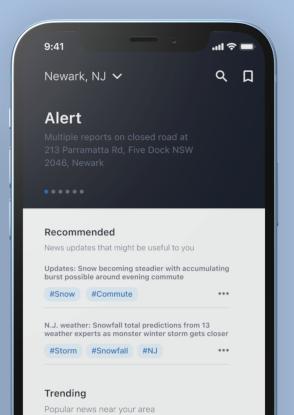
Help is just a tap away.

9:41 Newark-Weather: Powerful weekend storm to lash state with heavy snow, gusty winds #Snow #Commute

UPDATE 2022/02/29 14:00 EST

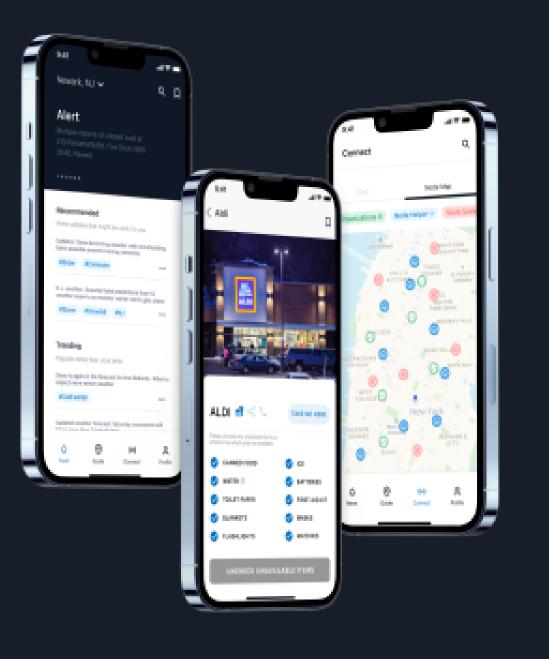
Flash freeze on roads, wind gusts of up to 40 mph possible during Saturday storm.

The National Weather Service says a





Safety. Connection. Guidance.

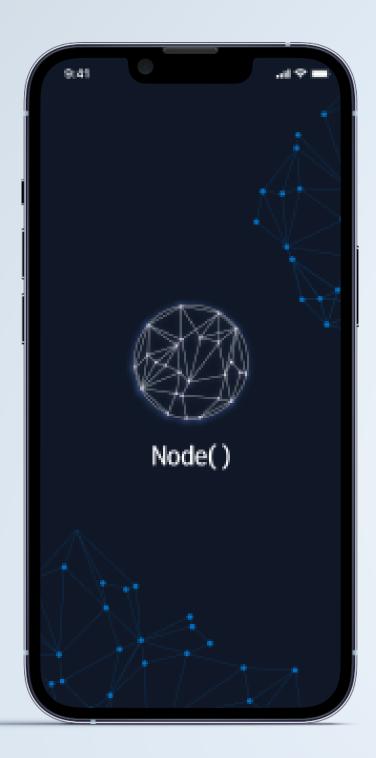






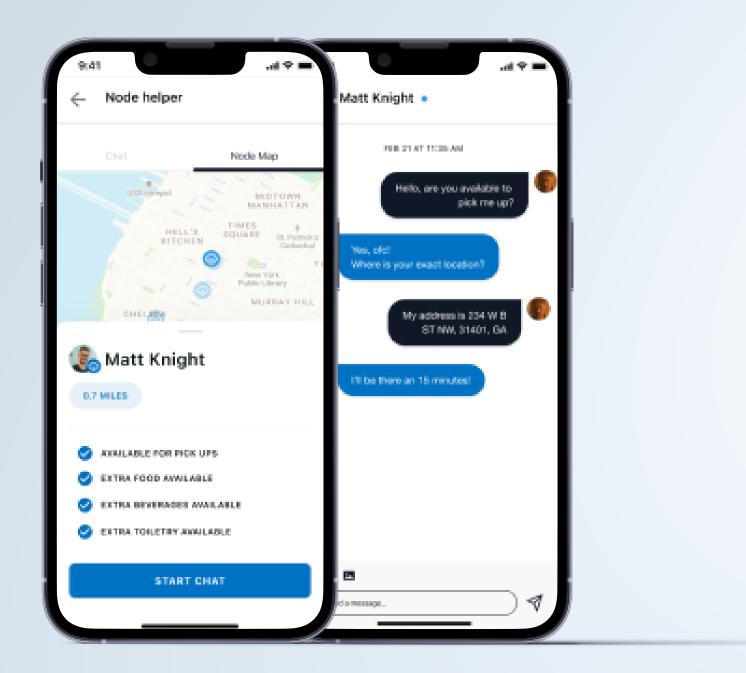














UPDATE 2022/02/29 14:00 687

Flash freeze on roads, wind gusts of up to 40 mph possible during Saturday storm.

The National Weather Service says a powerful atom system that will impact New Jersey this weakend is likely to drop 3 to 4 inches of show and sitest on the state's northwestern region and create hazardous driving conditions on Saturday.

For the rest of the state, the storm is implected to bring moderate to heavy rain, along with winds gusting as high as 45 to 50 inplust sines - strong enough to blow around outdoor furniture and knock down some taxes and power lines.

As of Tructoday evening, the weather service has not issued any formal wind advisories or winter swarber advisories in the Giasten

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Thank you!

